A Stroll Around MyODP

Training & Resource Center

State Center ICF Edition



Lance Sanderson

- Human Services Program Analyst

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Background

The MyODP platform launched almost 10 years ago on October 3rd, 2016.

The hosting vendor of MyODP is the Eunice Kennedy Shriver Center at the University of Massachusetts Medical School.

MyODP is made up of three sites:

home.MyODP.org - Resources

MyODP.org - Trainings

medadmin.MyODP.org – Medication Administration

Background – cont.

- 280,000 registered users
- 56,000 active users per month
- 1.5 million pageviews per month
- ~500 total courses

home.MyODP.org

Everyday Lives

Performance-Based Contracting

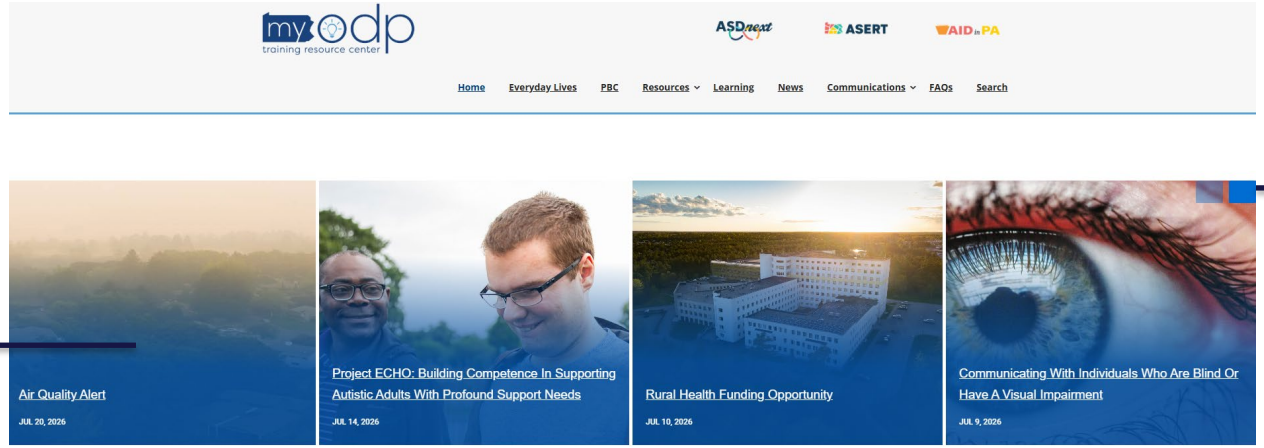
Resources

News

Communications

Frequently Asked Questions

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The four most recent news stories

Display more news stories here

MISSION, VISION, EVERYDAY LIVES

The Office of Developmental Programs (ODP) is one of seven program offices operating under the Pennsylvania Department of Human Services (DHS).

MISSION | VISION | EVERYDAY LIVES

Hover to see ODP's mission, vision, and everyday lives

ENROLLED **57,501** | ODP PROGRAMS | COMMUNITY LIVING **3,959**

Statistics for enrolled, community living, and link to DHS information page

ODP REPORTS

View the most recent reports issued by ODP, including, QA&I, IM4Q, MYPGS

ISAC ANNUAL REPORT

This publication offers us a glimpse of where we are today and will help us to continue to move forward and strive for a better tomorrow.

Access Annual Report

ANNUAL DATA REPORT

This statistical report reviews the number of individuals ODP serves, settings where they live, what services are provided to them, and the costs of those services.

Access Data Report

IM4Q REPORT

The data provided in this Independent Monitoring 4 Quality report is intended to help understand how people feel about their lives and the services they receive.

Access IM4Q Report

Resources Dropdown

- Autism Supports/Services
- Behavioral Support
- Billing/Payment
- Charting the LifeCourse
- Disability & the Justice System
- DSP/FLS Credentialing
- Employment
- Forms
- ID/A Supports/Services
- Licensing/Regulations
- Life Sharing
- ODP & Waiver Information
- QA&I Process
- Quality Management
- Substance Abuse & IDD/A
- Supports Intensity Scale Adult (SIS-A)
- Supportive Technology
- the ISAC hub

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Resources Dropdown > Quality Management



Quality Management

Information on ODP's Quality Management Strategy including the QM Bulletin and QM Planning and Implementation Documents. Training credit and Certificates of Achievement are *NOT* available in this category.

Click here for training courses related to Quality Management.

Independent Monitoring For Quality And National Core Indicators

Quality Management Bulletin

Quality Management Templates, Tools, & Spotlights

QA&I Reports

IM4Q & NCI

Independent Monitoring for Quality and National Core Indicators – MyODP

This page includes:

- IM4Q Resources
- IM4Q Reports
- NCI Report link

QM Templates, Tools & Spotlights

Quality Management Planning and Implementation Documents – MyODP

This page includes:

- QM Certification Handbook
- QM Plan Templates
- QM Data Monitoring & Analysis Template
- HCBS Quality Framework
- QM Spotlight Newsletter

QA&I Reports

QA&I Reports – MyODP

This page includes:

- QA&I Statewide Reports
- QA&I Annual Reports
- QA&I Individual Interview Reports
- Comprehensive Reports

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News

My ODP News – MyODP

This page includes:

- Regular News Updates
- Large Conferences and Event information
- Autism Unmasked Podcast
- Tools and Guidance
- Communication Corner

My ODP News – MyODP

MyODP News Online

Story suggestions and/or comments about MyODP News Online may be sent to:
ra-pwmyodp@pa.gov

Latest News





Jul 14, 2026

Project ECHO: Building Competence In Supporting Autistic Adults With Profound Support Needs



Jul 10, 2026

Rural Health Funding Opportunity



Jul 9, 2026

Communicating With Individuals Who Are Blind Or Have A Visual Impairment

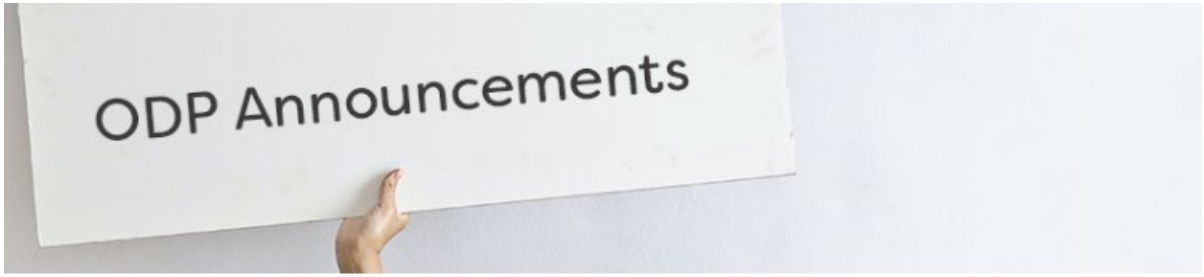
Announcements

ODP Announcements – MyODP

This page includes:

- ODP Numbered Announcements
- Link to subscribe to ODP Listservs
- Link to Bulletin Search

ODP Announcements – MyODP



- Manage Weekly Digest subscription
- Subscribe to ODP Listservs
- Search Bulletins on the DHS website

Search here...

All | Interested Parties | Individuals And Families | ID-A Providers | ID-A Supports Coordinators | More

Administrative Entities | Announcements | ID-A Providers | ID-A Supports Coordinators | Interested Parties

Jul 15, 2026

ODPANN 26-076 – ODP QM Certification Classes: Registration For Upcoming Fall-Winter 2026 Virtual Classes

The Office of Developmental Programs (ODP) requests your assistance sharing the attached communication and attachment, ODPANN 26-076 – ODP QM Certification Classes: Registration for Upcoming Fall-Winter 2026 Virtual Classes.The purpose of this [...]

Administrative Entities | Announcements | ID-A Providers | ID-A Supports Coordinators | Individuals and Families | Interested Parties

Jul 13, 2026

ODPANN 26-075 – Supports Coordination Performance-Based Contracting: Performance Standards For Contract Year 2027-2028

The Office of Developmental Programs (ODP) requests your assistance sharing the attached communication and attachment, ODPANN 26-075 – Supports Coordination Performance-Based Contracting: Performance Standards for Contract Year 2027-2028 and Supports Coordination Performance [...]

Upcoming Events

MyODP: Calendar: Upcoming events | MyODP

This page includes:

- Upcoming Events available to the public

MyODP: Calendar: Upcoming events | MyODP

Upcoming events

PAFN: Chair Dance Cardio – Bi-weekly Wellness Series

Monday, July 27, 6:30 PM » 7:30 PM

Site event

Chair Dance Cardio – Bi-weekly Wellness Series

This weekly, virtual, Chair Dance Cardio class is meant to be a whole-body workout that's actually fun! It's good for your heart and it will get your body moving to your favorite songs. Taught by Megan Do Nascimento: She is a Philadelphia native who studied dance at the High School for Creative and Performing Arts and Spanish at Temple University. She first practiced yoga while undergoing treatment for breast cancer six years ago. Yoga became a safe space that allowed Megan to disconnect from treatment and feel power. She completed her 200-hour teacher training at Hot Box Yoga in Manayunk

If you would like to attend, please call 267-702-1601 for the Zoom link. You can also email Carol Costello by clicking **Here** to send an email.

PAFN: Sibling Good Life Group

Monday, July 27, 6:30 PM » 8:00 PM

Site event

Sibling Good Life Group

This group of adult siblings will have the opportunity to…

- Guide the group's direction and network with other siblings
- Talk about your lived experience, hear from experts on topics relevant to sibling life, have open and informative discussions, and plan for a future that holds true potential for you and your family.

Anyone thought of like a sibling or in a sibling-like role is welcome!

Register Here:

PAFN: Using the LifeCourse to Plan and Problem Solve- Part 2

Tuesday, July 28, 3:00 PM » 4:30 PM

Site event

Using the LifeCourse to Plan and Problem Solve- Part 2

Join the PA Family Network in part 2 this interactive 2-part workshop to…

- Identify service/supports so your loved one can live an Everyday Life

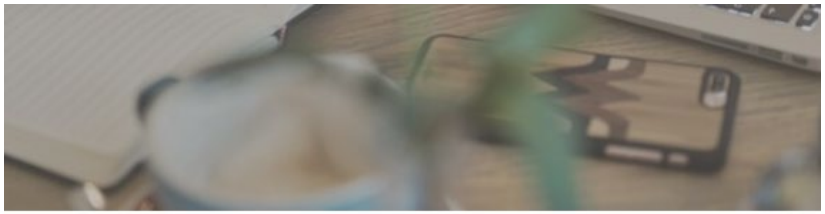
Webinars

Webinars – MyODP

This page includes:

- ODP Numbered Announcements
- Link to subscribe to ODP Listservs
- Link to Bulletin Search

Webinars – MyODP



Webinars



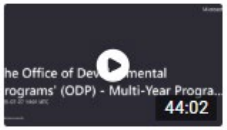
Session for Individuals and Families: The Office of Developmental Programs (ODP) Limitations on Overtime, Paid Relative Caregiving, and Travel



The Office of Developmental Programs' (ODP) – Multi-Year Program Growth Strategy Virtual Office Hours (VOH) for Administrative Entities (AEs) for September



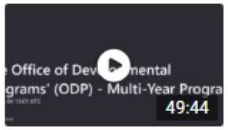
The Office of Developmental Programs' (ODP) – Multi-Year Program Growth Strategy Virtual Office Hours (VOH) for Administrative Entities (AEs) for August



The Office of Developmental Programs' (ODP) – Multi-Year Program Growth Strategy (MYPGS) Virtual Office Hours (VOH) for Administrative Entities (AEs) for July



Specialty Telehealth and Assessment Team (STAT) waiver service overview and new provider introduction: SENACARE



The Office of Developmental Programs' (ODP) – Multi-Year Program Growth Strategy Virtual Office Hours (VOH) for Administrative Entities (AEs) for June

FAQs

ODP Frequently Asked Questions – MyODP

This page includes:

- Links to Frequently Asked Questions pages and documents covering a variety of topics

ODP Frequently Asked Questions – MyODP



ODP Frequently Asked Questions (FAQs)

Select an FAQ Below to view questions and answers relevant to the selected topic.

If you have difficulty accessing the FAQ, you may need a newer version of Adobe Reader. Get Adobe Reader.

6100 Orientation and Annual Training

Community Participation Support (CPS)

Credentialing

Employment

Incident Management

LifeSharing and Respite

Medically Complex Condition (MCC) Life Sharing

Performance-Based Contracting (PBC)

Room and Board Agreement

MyODP.org

MyLearning

MyCourses

MyTranscript

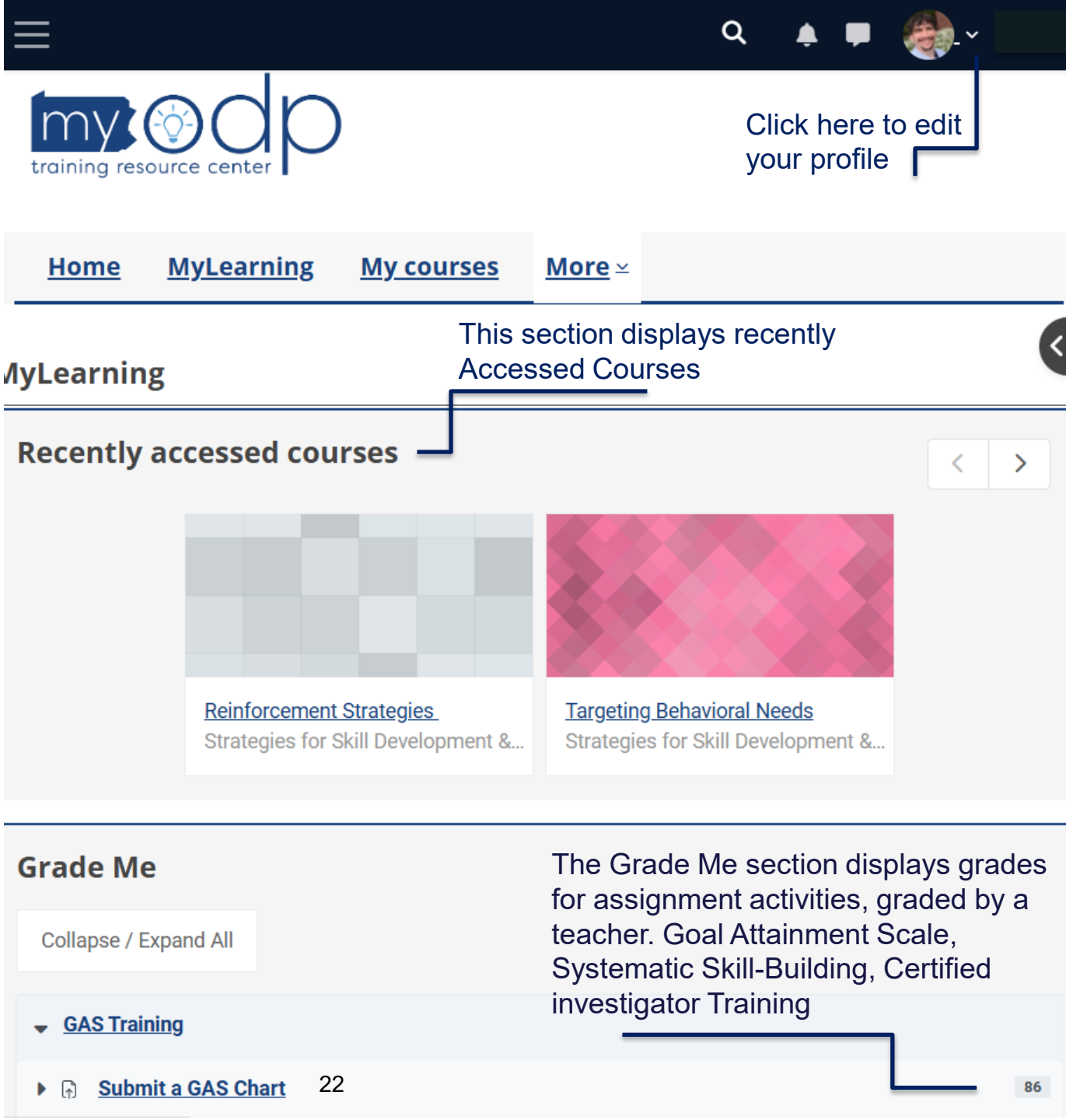
Professionals

Topics

Training Partners

Support

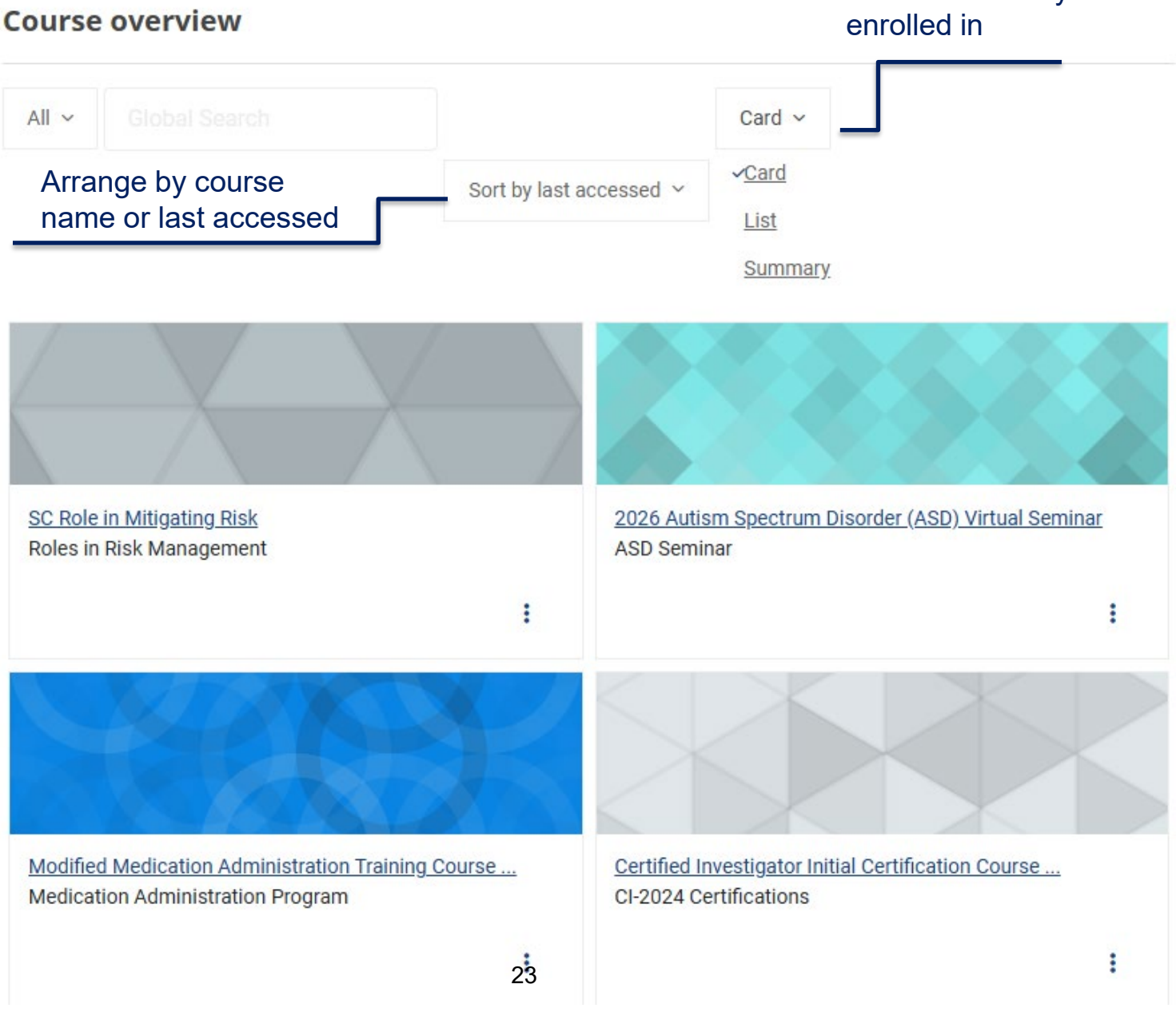
MyLearning | MyODP



My courses | MyODP

Change the display of all courses that you are enrolled in

Arrange by course name or last accessed



MyODP: MyTranscript | MyODP

MyTranscript

Run your MyTranscript Report by clicking the options below

The MyTranscript report replaces individual certificates that satisfy the requirements of Chapter § 6100.141 (training records for both orientation and annual trainings), and acts as verification of training required during licensing, Intellectual Disability/Autism (ID/A) Quality Assessment & Improvement (QA&I), and Adult Autism Waiver (AAW) Provider Qualification processes. For further information regarding this change, please see ODPANN 25-100.

It is the MyODP user's responsibility to generate the MyTranscript report for an employer to track and verify completed trainings. Agencies should **NOT** access their employee's training record through MyODP directly.

Click to run the appropriate MyTranscript report that applies to you

MyTranscript Course Completion

Run this report if:

You completed courses after December 1, 2025

MyTranscript Certificates

Run this report if:

You completed any of the following courses:

- **Certified Investigator Certifications,**
- **Dual Diagnosis Curriculum,**
- **Modified Medication Administration Course,**
- **Provider Applicant Orientation,**
- **Quality Management Certification,**
- **Supports Broker Certification,**
- **Live trainings or events**

and/or you are a Support Coordinator who completed orientation related courses prior to December 1, 2025

MyTranscript Historical Completion

Run this report if:

You completed courses before December 1, 2025

Please Note: **Before retaking a course that has already been completed, you must click the "reset activity completion" link at the top of the course page and confirm resetting your course progress. This will reset all current progress in the course. After re-completing the course, the new completion will display on your MyTranscript report. Your previous completion records will also display.**

MyODP: MyTranscript | MyODP

MyTranscript Course Completion Records

Filters | Export to PDF

Click to export the report as a pdf document

MyTranscript Course Completion Records - This acts as your certificate for all listed trainings for the purposes of Chapter §6100.141

Completion Date	Credit Hours	MyODP Course	MyODP Course Link	Name
04-06-2026	4	SPeCTRUM: Office of Developmental Programs Online Autism Competency Training	https://www.myodp.org/course/view.php?id=2398	LS Test Account

Professionals Tab

- CPS PROVIDERS
- MEDICATION ADMINISTRATORS
- ACT 62 BSL APPLICANTS
- AAW/ACAP PROVIDERS
- AE RESOURCES
- CERTIFIED INVESTIGATORS
- EMPLOYMENT PROVIDERS
- FBA TRAINERS/ATTENDEES
- PROVIDER APPLICANTS
- QUALITY MANAGERS
- SUPPORTS BROKERS
- SUPPORTS COORDINATORS
- ALL TRAININGS

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MyODP: Medication Administration | MyODP

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Medication Administration Program

Getting it right!

Your Path to Training Registration and MORE



Please refer to ODP Announcement 22-091 for further information and the MedAdmin Announcement page for future updates.

The Med Admin site is an external training program that requires a separate login

Pennsylvania's Medication Administration Training Program

The purpose of the Pennsylvania Medication Administration (MedAdmin) Training Program is to provide training for unlicensed staff in community settings to properly administer medications to individuals that receive services in these settings. The MedAdmin training program is a Train the Trainer model.

The Modified Med Admin course is hosted in MyODP for Life Sharers and staff in unlicensed settings

Modified Medication Administration Training Course

The Modified Medication Administration Training Course is required for:

- All Life Sharers as well as any other staff, consultants and contractors who will administer medications as part of the Life Sharing service. This includes Life Sharing services rendered in licensed and unlicensed Life Sharing homes as well as Life Sharing services rendered by relatives or people who are not related to the individual.
- Staff, consultants and contractors who are not related to the individual who administer medications as part of a waiver or base-funded service in unlicensed settings.

The Modified Medication Administration Training Course is not required for:

- Staff, consultants and contractors who provide respite care or job coaching for fewer than 30 days in a 12-month period.
- Staff, consultants and contractors who are related to the individual who provide waiver or base-funded services in unlicensed settings other than Life Sharing.

Any current staff, consultants and contractors required to take the Modified Medication Administration Training Course must successfully complete the course by July 1, 2020, to be compliant with the regulatory requirements § 6100.468(d).

View Medication Administration Question and Answer Document

View Medication Administration Training Requirements By Service Document

Course: Certified Investigators Home | MyODP

Clicking on each item in the CI Navigation bar provides an overview of each type of training the CI Program offers



Certified Investigator Program Home Page

NEW! What's New in the CI Program?

CI Program Quality Reviews and Requests

CI Program Spotlight Newsletter

Meet the Temple University ODP Certified Investigator Program Team

HCSIS Learning Management System (LMS)

In order to ensure that all incidents that require an investigation receive a systematic investigation that meets established standards, the Office of Developmental Programs (ODP) created the Certified Investigator Program.

The Certified Investigator Program contains several courses such as the Initial Certified Investigator Course, the Certified Investigator Recertification Course, the Peer Review Course and an Administrative Review Course. In addition to these courses, ODP also offers Forums for Certified Investigators and others who are a part of the Certified Investigator Program.

As the current training vendor for the Certified Investigator Program, Temple University under contract to the Pennsylvania Office of Developmental Programs created and maintains these webpages and the associated training materials. Temple also manages and completes other activities related to the Certified Investigator Program. Our objective is to provide training and support for the ODP Certified Investigator Program.

MyODP: Quality Managers | MyODP

The QM training modules are for anyone interested in learning about quality management.

These links may also be found on the home.MyODP.org QM webpage

Quality Managers

Quality Management (QM) Trainings

QM Certification Program

QM Training Modules

Quality Management (QM) Resources

Quality Management Bulletin

QM Certification Handbook

Quality Assessment & Improvement (QA&I) Process Resources

QA&I Reports

QA&I Webinars

ODP QM Resources - Templates, Tools, and Spotlights

Independent Monitoring for Quality (IM4Q) and National Core Indicators (NCI)

The QM certification program is available to stakeholders across the service delivery system.
Enrollees will:

- Learn QM Methodology and implementation
- Practice and develop QM plan & reports
- Establish networking relationships

Topics Tab

- 6100 REQUIREMENTS
- AUTISM SUPPORTS/SERVICES
- DUAL DIAGNOSIS CURRICULUM
- DISABILITY & THE JUSTICE SYSTEM
- EMPLOYMENT
- FATAL FIVE
- FUNCTIONAL BEHAVIORAL ASSESSMENT (FBA)
- HEALTH & SAFETY
- HUMAN RIGHTS
- INCIDENT & RISK MANAGEMENT
- INDIVIDUAL SUPPORT PLAN
- ACT 62 BEHAVIOR SPECIALIST LICENSE
- LIFECOURSE FRAMEWORK
- ODP PROGRAMS & SERVICES
- OUTCOME DEVELOPMENT
- PARTICIPANT DIRECTED SERVICES
- PREVENTION & SEXUAL ABUSE
- QUALITY MANAGEMENT
- SPECIAL POPULATION SERVICES
- STATE CENTER TRANSITIONS
- SYSTEMATIC SKILL BUILDING
- VIRTUAL TARGETED TRAININGS
- ALL TRAININGS

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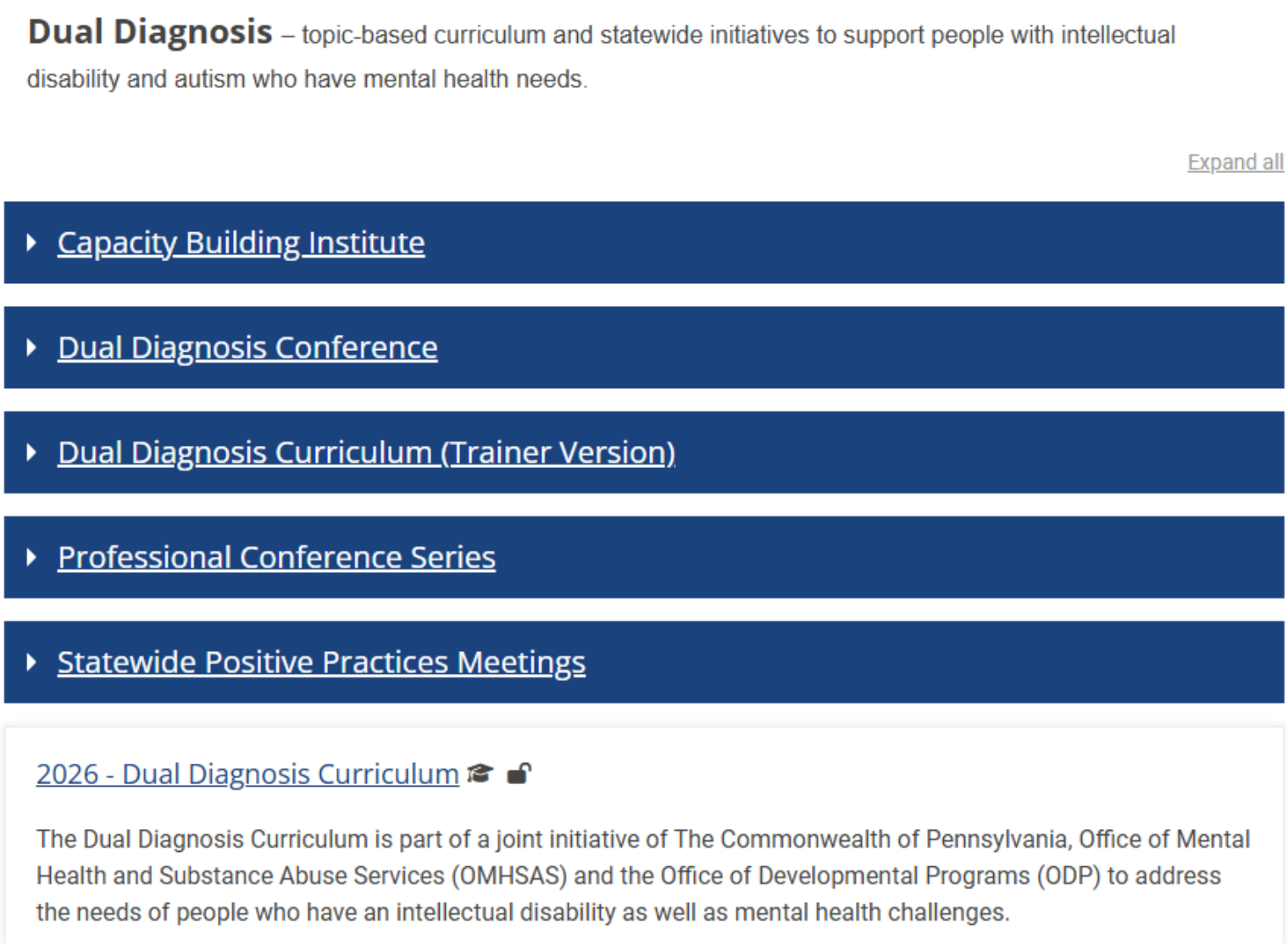
All Dual Diagnosis courses | MyODP

Limited time enrollment each year.

Become a trainer for the Dual Diagnosis Curriculum by completing all 5 modules

Presentations focused on supporting individuals with IDA and mental health concerns

The curriculum is available for 40 hours of credit for professional development or as a requirement for Residential Provider CEOs



Fatal Five | MyODP

View alternative trainings that cover the Fatal Five through HCQUs and external training organizations

Fatal Five

Department Approved Trainings for Waiver Provider Qualification Requirements (Fatal 5 Approved Trainings)

New course available in MyODP covers the Fatal Five and meets provider qualifications

- Aspiration
- Dehydration
- Constipation
- Seizures
- Sepsis

The Fatal Five Health Conditions



The Fatal Five Health Conditions are health concerns seen frequently in individuals with Intellectual/Developmental Disabilities. These conditions can result in serious illness or death if they are not closely monitored and treated.

Credit Hours:
2

All Incident Management courses | MyODP

Incident Management / Risk Management – provides core concept knowledge, tools and strategies to reduce risk and promote health and safety. The statewide requirements and role responsibilities for all stakeholders is explored for both incident and risk management in balance with person-centered approaches.

Incident Management (IM) Frequently Asked Questions (FAQ) (Updated March 30, 2026)

Of note is the orientation training; Abuse: Detection, Reporting and Prevention of Abuse, Suspected Abuse and Alleged Abuse

Expand all

- Risk Mitigation
- Roles in Risk Management
- Unraveling the Processes of Incident Management and Risk Management
- Documents, Resources, & Training: Incident Management Bulletin 00-21-02
- Incident Management Annual Training

The full IM Bulletin course series is recommended for new staff

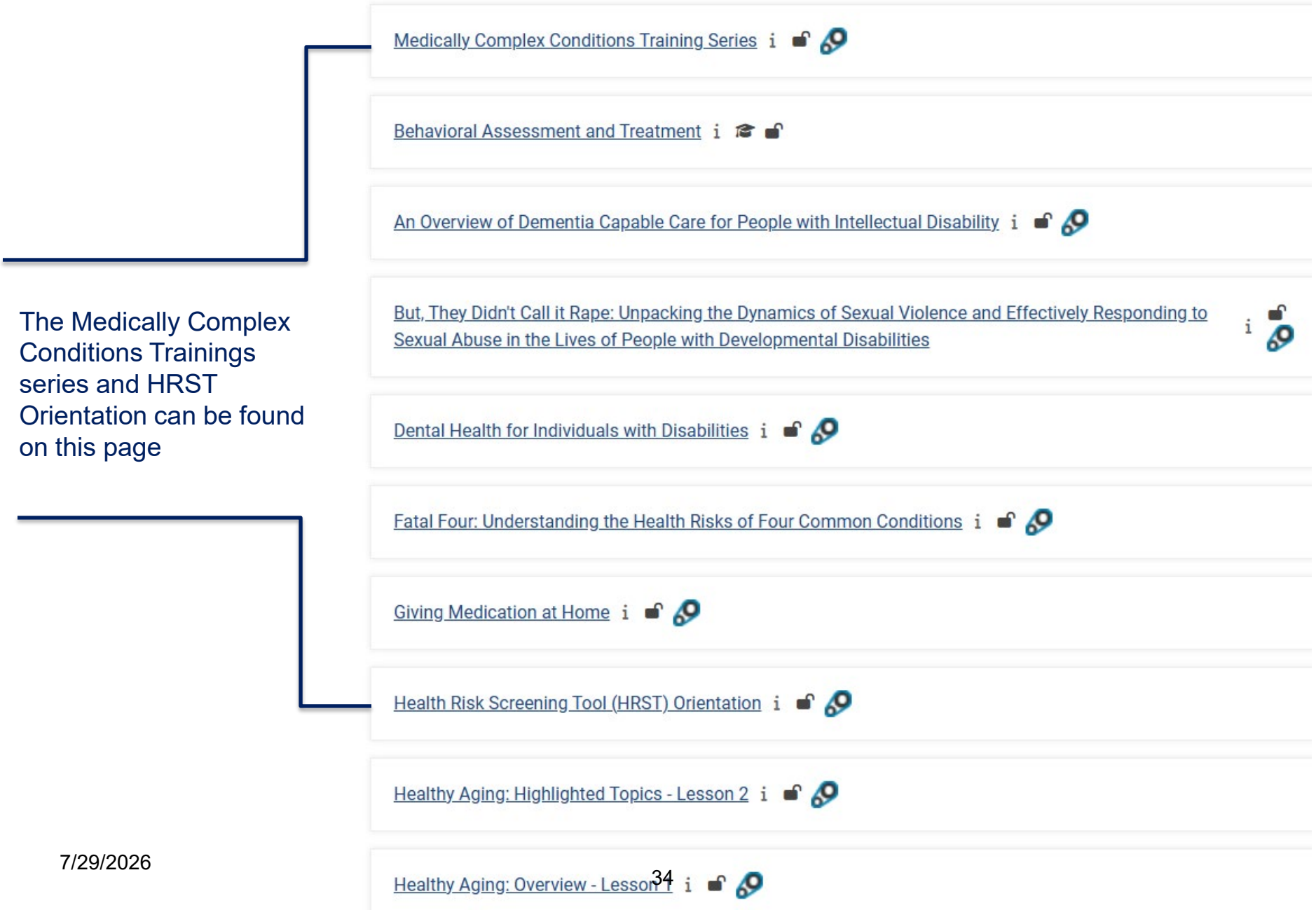
The Annual Training course is a condensed version of the full IM Bulletin series

Incident Management Webinar Series

These webinars are for resource purposes only and do not offer training credit

All Health & Safety courses | MyODP

The Medically Complex Conditions Trainings series and HRST Orientation can be found on this page



Training Partners

ASERT

AID IN PA – EMERGENCY PREPAREDNESS RESOURCES HERE

CDS (COLLEGE OF DIRECT SUPPORT)

HCQUS (HEALTH CARE QUALITY UNITS)

PA FAMILY NETWORK

SAU1 (SELF-ADVOCATES UNITES AS 1)

Support

Update MyODP Profile

- You can update your MyODP Role, e-mail, and password here

Contact ODP

- Find the ODP RA account related to your question or inquiry

Tech Support

- View contact information for the Help Desk and access FAQs and Self-Help Resources
- You can also view the Current Site Status if there is site-wide issues or scheduled maintenance

MyODP: MyODP.org Website Technical Support & Self-Help Resources | MyODP

Technical Support Resources

Navigation Help

Frequently Asked Questions (FAQs)

- General FAQs
  - **Top items:**
  - Why didn't I receive the confirmation email after creating my account?
  - How can I download my certificates?
  - How do I navigate the site?
  - How can I reset my password?
- Webcast FAQs

Use the FAQs for general questions and help with video issues and more

Current Site Status

There are no site-wide related issues at this time.

There are no scheduled site maintenance activities at this time.

Monitor this location for information on side-wide issues

Help Desk Contact Information

Hours of Operation: Mon - Fri, 8:00 am - 4:00 pm EST
Toll Free Telephone Number: 844-332-2121
Feedback: **Send Feedback**
Email: **support@myodp.org**

Use this link to send feed-back on the site

Please note: The Help Desk will be closed during Commonwealth of Pennsylvania holidays.

MyODP: Contact ODP | MyODP

Contact ODP Resource Accounts

ODP Resource Accounts are a way for The Office of Developmental Programs' Stakeholders to interact with ODP Staff in order to receive answers to questions, important information or clarification. The below emails may be used to initiate contact with the appropriate areas to assist you:

All Stakeholders:

General Inquiries/Questions/Complaints:

The Office of Developmental Programs' Customer Service Center can be accessed from 8:30 AM to 4:00 PM on each business day. The Customer Service Center responds to telephone and e-mail inquiries from individuals, family members, providers, and the general public regarding:

- Provider Enrollment
- Home and Community-Based Waiver Services
- Complaints and expressions of dissatisfaction against providers or the Department
- Questions about services for individuals with intellectual disabilities
- General inquiries relating to the Office of Developmental Programs

RA-customerservice@pa.gov
or 1-888-565-9435

Clicking on an ODP contact link will start a new e-mail to that address

General questions will be answered by the Customer Service team member, but questions relating to specific situations will be referred to the appropriate ODP regional office or subject matter expert. The caller will be contacted by the end of the next business day to obtain additional follow-up information.

Bureau of Supports for Autism and Special Populations (BSASP) General Inquiries	DPW-AutismOffice@pa.gov or 1-866-539-7689

Training and Communications:

Bureau of Supports for Autism and Special Populations (BSASP) Training Inquiries	RA-BASTrainings@pa.gov
ASERT Collaborative (Direct Communication with Outreach Specialists who provide support, training and resources)	info@PAAutism.org or 1-877-231-4244
ODP Outreach (Requests to be added to distribution lists and ideas for MyODP Newsletter, Employment Initiatives, Community Participation	RA-PWODP_OUTREACH@pa.gov

Final Words

- There are many updates planned for MyODP, including a visual re-work of home.MyODP.org, reworked navigation, and updates to the MyTranscript reports
- If you have any feedback please contact the MyODP helpdesk or e-mail RA-PWMYODP@pa.gov

Thank you!

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