

# Recommendation 12: Provide Community Services to Everyone: ISAC Update



## ➤ Recommendation 12: Provide Community Services to Everyone

People with disabilities-whether living on their own, with families, or in institutions-are waiting for community services. The goal is to build a system having the capacity to provide services in a timely fashion for all people who need supports.



# ➤ Strategy #1

Individuals and their families receive SC service; information about local resources and services (e.g., OVR, Medicaid, aging, housing supports, income supports, justice related supports, and victim services); information to connect with family and self-advocacy support organizations; and Family Support Service (FSS) using Base and block grant funding.

Supports coordination should provide individuals and families with tools and support to create a vision of an everyday life that:

- a) Considers local community resources in an everyday life: daily and community living, social and spirituality, healthy lifestyles, security, civic engagement, and advocacy,
- b) Builds on the personal strengths, interests, relationships, resources, and opportunities within the person's and family's lives, and
- c) Serves as the overall framework to provide publicly funded services which align with their everyday life.



# Supports Coordination PBC

## Measures for Supports Coordination that align with Strategy #1

### Access

- Remaining open for referrals
- Timely service initiation

### Continuum of Services

- Providing information about all residential options
- Lifesharing, Supported Living and Housing leads

### Quality

- Promoting wellness
- Supporting and connecting people to doctors and preventative care

### Resource navigation

- Registering for and using PA Navigate



## ➤ Strategy #3

Update the Prioritization of Urgency of Need for Services (PUNS) instrument and conduct ongoing training on the PUNS tool for:

- a) Individuals, families, SCs and AEs, and
- b) SCs on facilitating discussion to inform the PUNS.



# PUNS Updates

- ODP led a workgroup to review and edit Emergency PUNS questions
- In addition to updating the 10 Emergency PUNS questions, the group developed a set of supplemental questions to provide additional detail on the individual circumstances
- AEs and SCOs piloted the new set of Emergency PUNS questions and supplemental questions in May 2025
- ODP is currently scoping changes to HCSIS to update the 10 Emergency PUNS questions and confirming with all AEs that they have a mechanism to collect supplemental questions



## Strategy #2

ODP will implement its Multi-Year Growth Strategy aimed at ending the Emergency Waiting List for adults aged 21+



## ➤ Strategy # 8

Building on the success of ODP's approach to managing waiver capacity for high school graduates, ODP will develop strategies and train AEs to implement more efficient waiver capacity management strategies giving AEs more flexibility while serving more people.



# ▶ ODP Multi-Year Program Growth Strategy

- February 2024, the Shapiro Administration announced ODP Multi-Year Program Growth Strategy aimed at eliminating the emergency waiting list for adults.
- Program expansion will be accomplished through:
  - ✓ **Added waiver capacity** to the Community Living and Consolidated waivers
    - 1,650 additional adults enrolled in spring FY23-24
    - 1,500 individuals enrolled in FY24-25
  - ✓ **Altering the management** of waiver capacity to serve more people.



# ▶ AE Readiness

## Approved:

Allegheny	Franklin/Fulton	Tioga
Luzerne/Wyoming	Chester	Northampton
Wayne	Venango	Greene
Berks	Bedford/Somerset	Westmoreland
Schuylkill	Dauphin	Fayette
Northumberland	Bucks	Crawford
Cameron/Elk	Clearfield/Jefferson	Montgomery
Cambria	Lackawanna/Susquehanna	Lawrence
Erie	Washington	Lycoming/Clinton
Carbon/Monroe/Pike	Armstrong/Indiana	Mercer
Lehigh	Bradford/Sullivan	



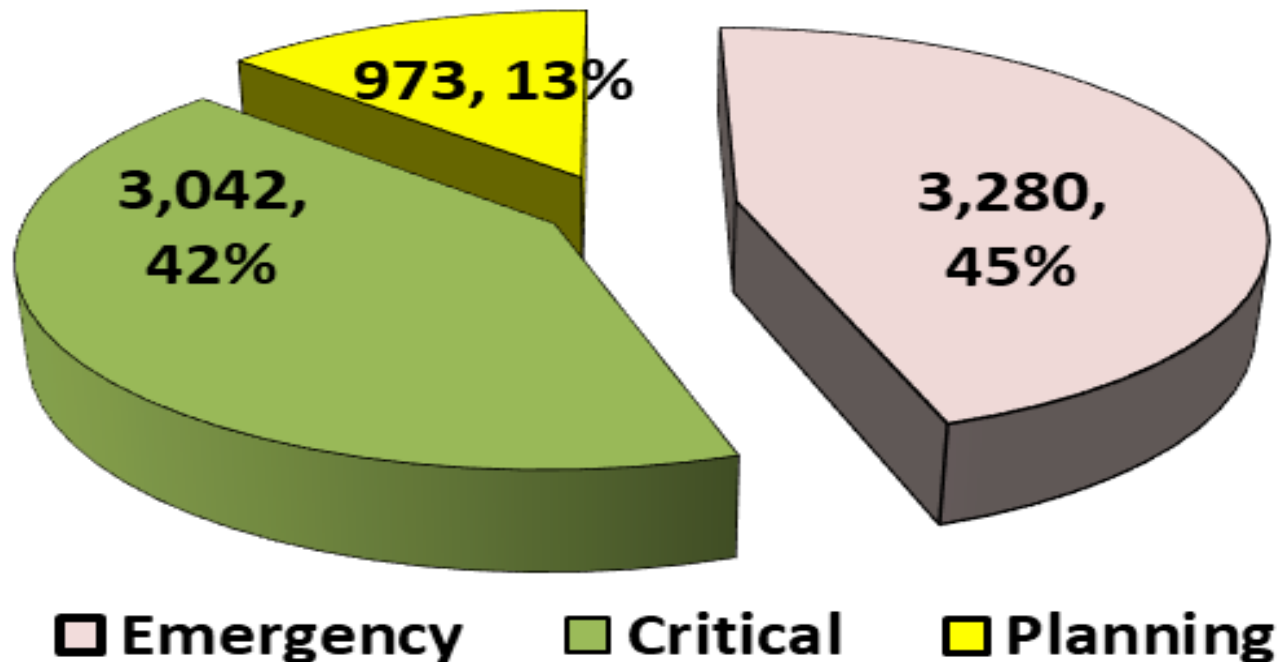
# ▶ Quarterly Budget and Capacity Adjustment Requests

- As of the first Quarterly Budget and Capacity Adjustment Request Submission period in April 2025, 28 Consolidated Waivers and 31 Community Living Waivers were requested and approved.
- Requests made during the second submission period in July are still pending review due to the budget impasse. A total of 55 Consolidated Waivers and 37 Community Living Waivers have been requested.



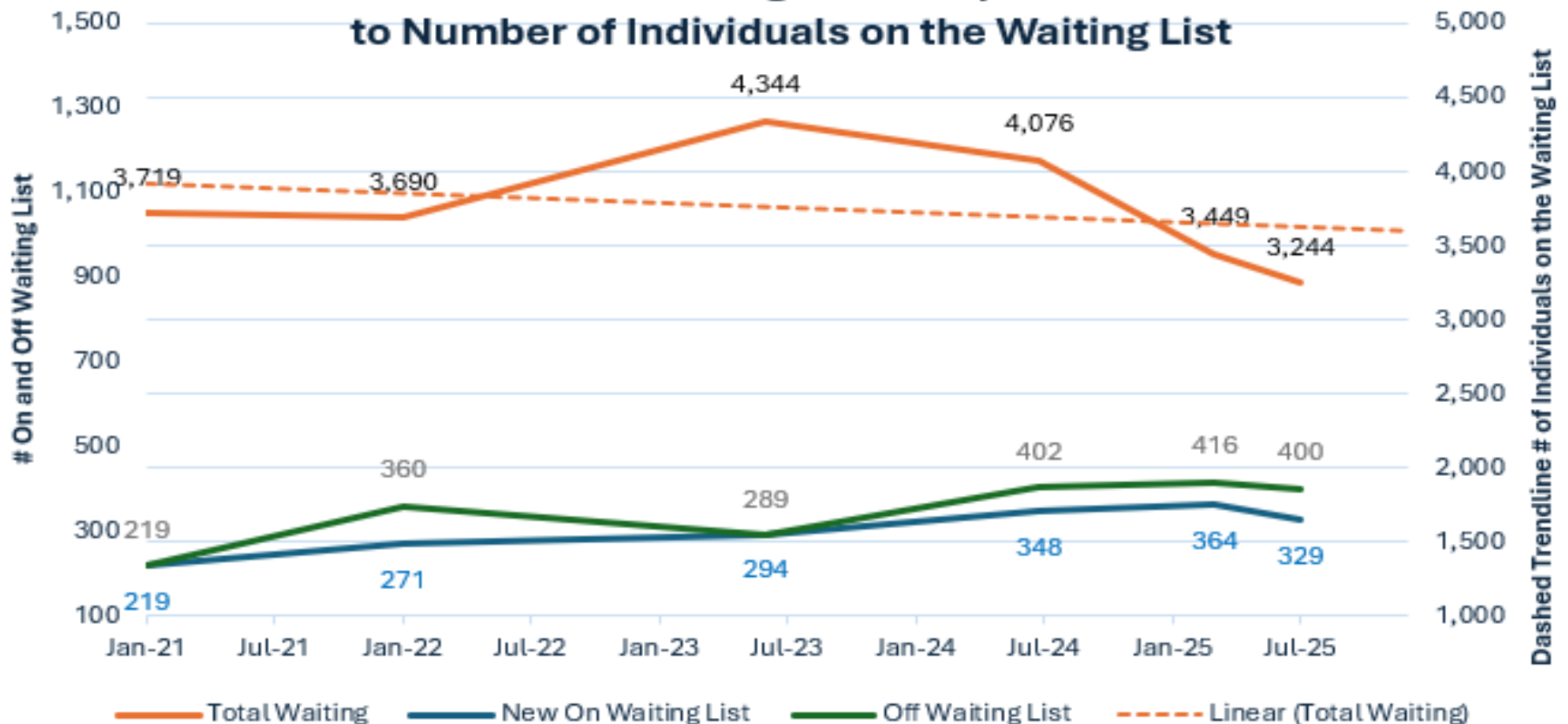
## Adults 21+ on PUNS

**PUNS as of 07/31/2025**  
**Fully Served Category was excluded**



# Adults 21+ on PUNS Emergency Category

**Number of Individuals Age 21+ Emergency Category On and Off the Waiting List Compared to Number of Individuals on the Waiting List**



# Emergency Waiting List

Emergency Adult Waiting List has been reduced by 28%



# Questions

