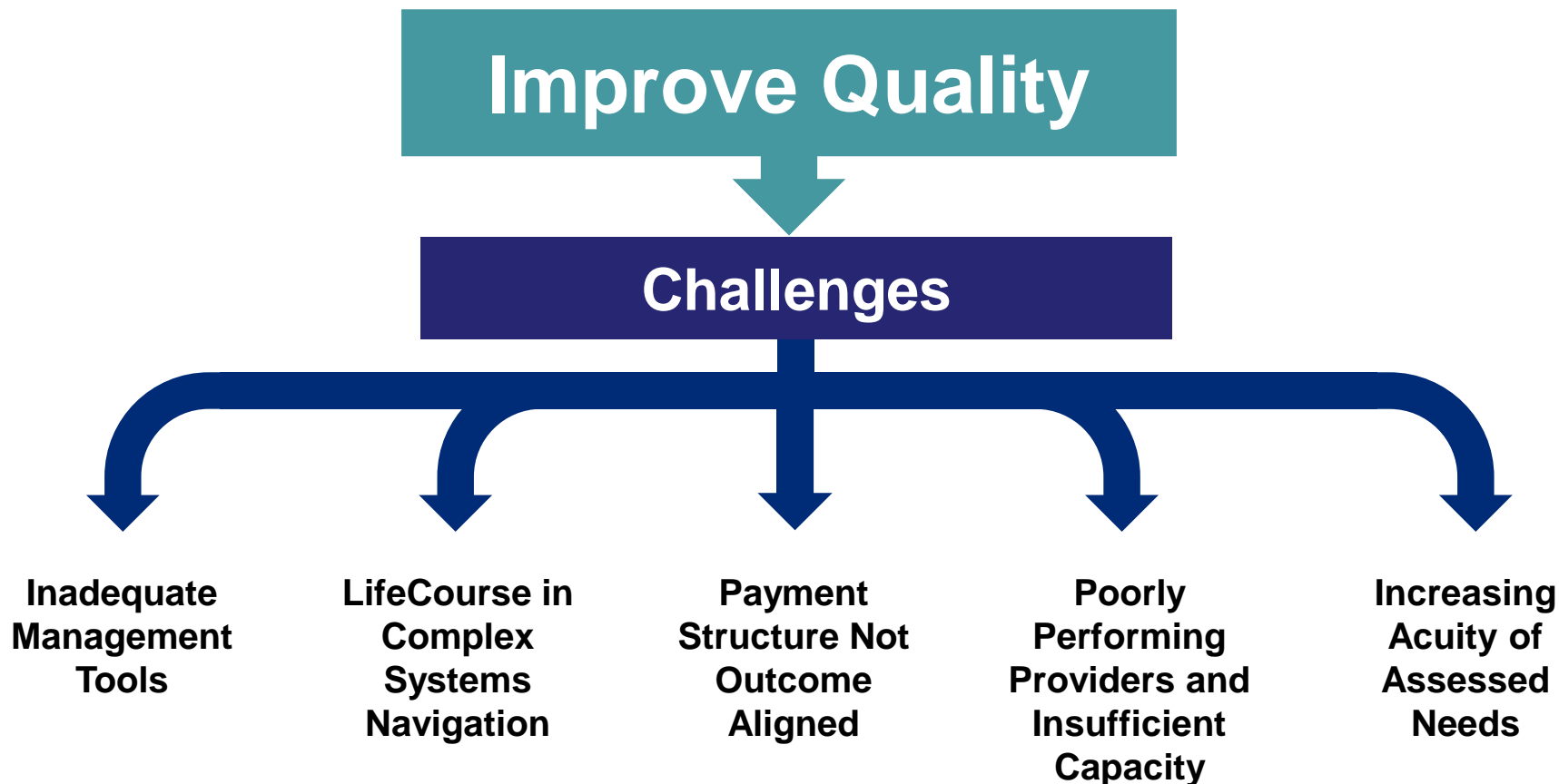


# **Performance-Based Contracting Supports Coordination**

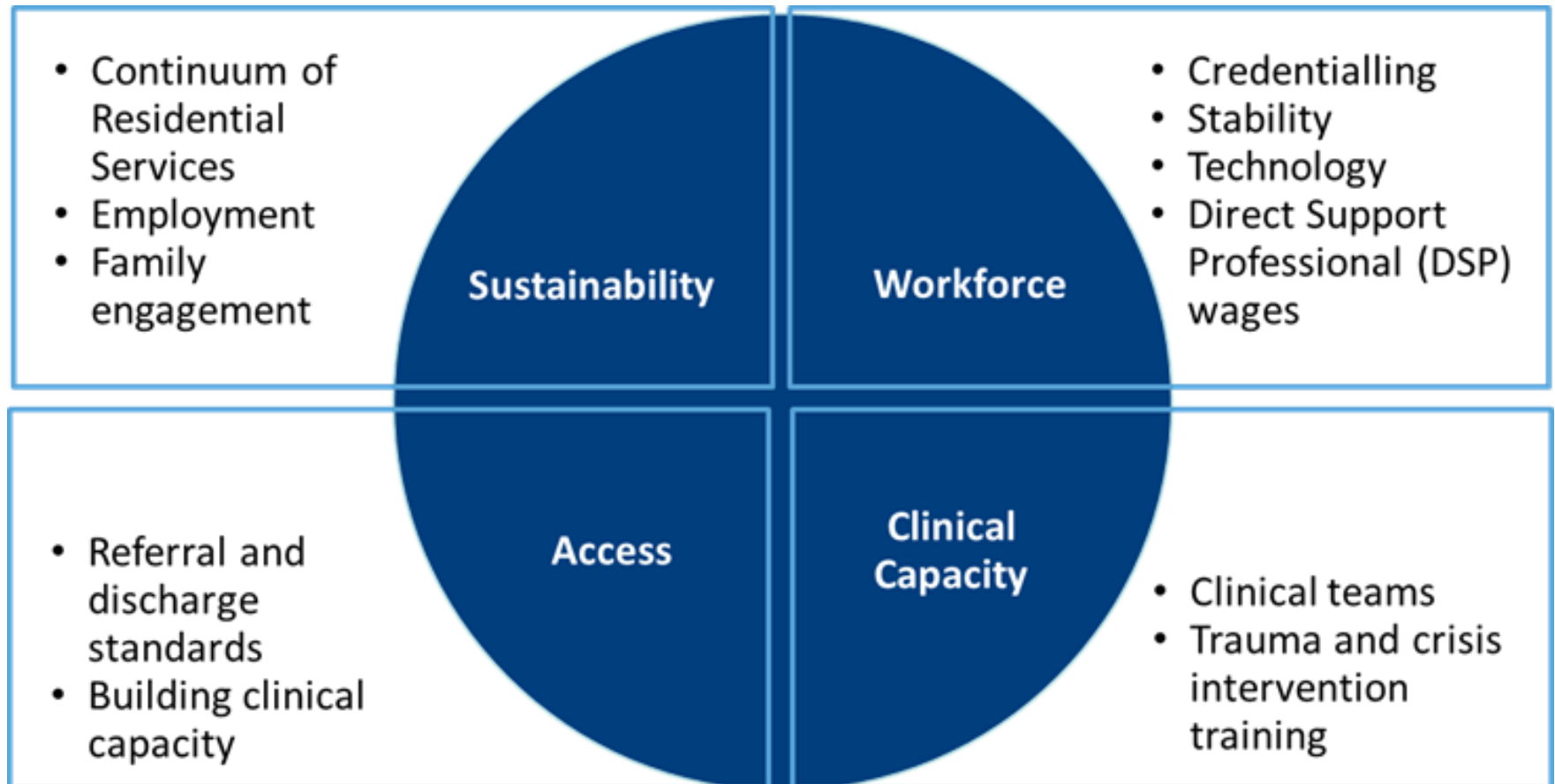
ISAC

October 22, 2024

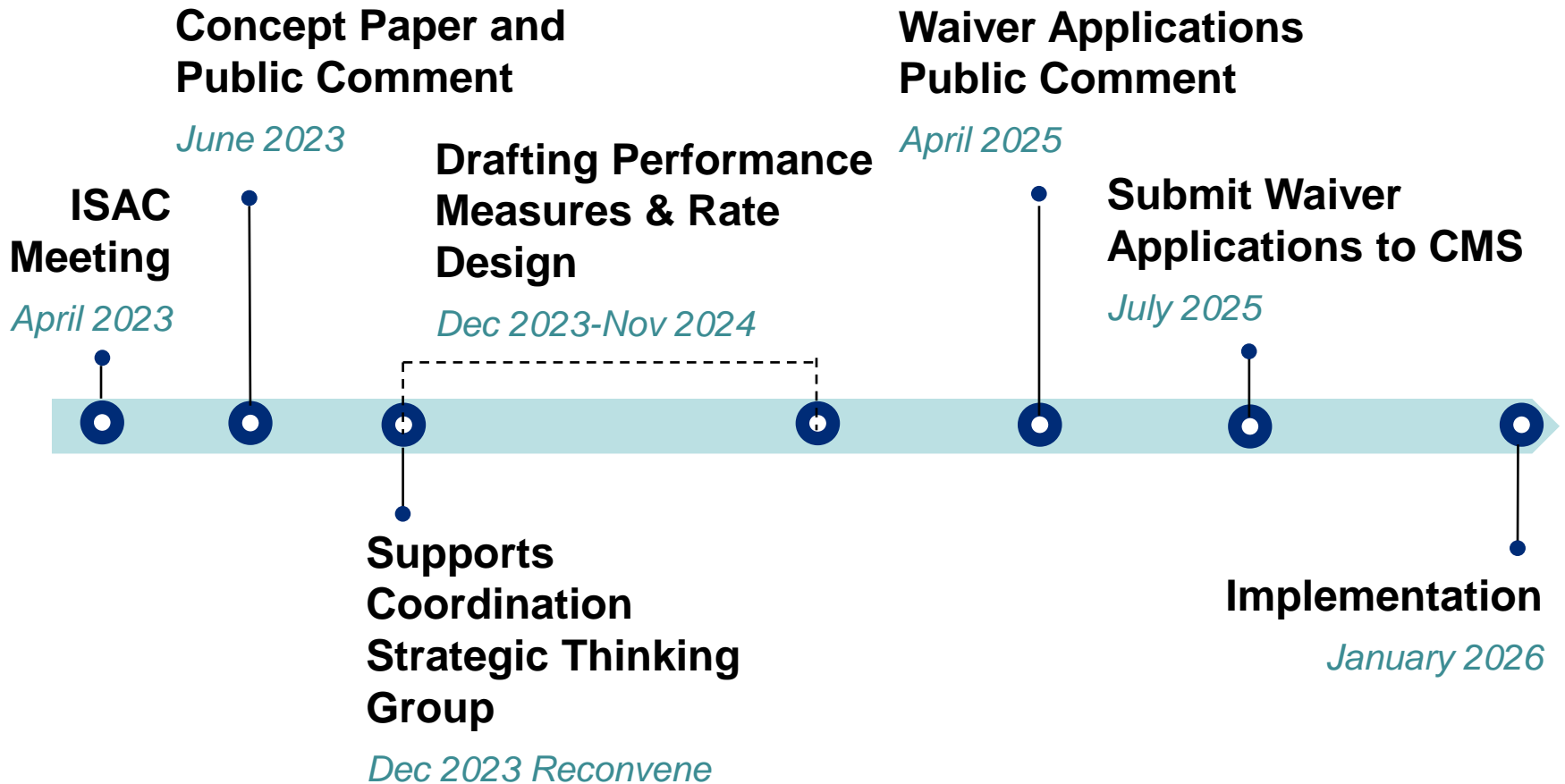
# What Problem(s) Needs Solving?



# Performance-Based Contracting Goals



# PBC Supports Coordination Timeline



# **Supports Coordination Organization (SCO) Performance Tiers**

## **Primary SCO**

**SCOs that meet current and some additional standards aimed at capacity building and quality improvement.**

## **Select SCO**

**Meet benchmarks for performance for multiple performance areas.**

# **Sample of Draft Performance Measures**

# Continuum of Services

**Demonstrate that individuals requiring or preferring 24/7 support outside of the family home are provided information and encouraged to consider Supported Living and Life Sharing.**

Primary	Select
<p>SCO has an identified lead for Lifesharing/Supported living who serves as a resource for education for families and SCO staff about residential alternatives.</p> <p>Demonstrate education that SCO is providing SCs regarding residential options</p> <p>Demonstrate education that SC is providing to individuals regarding residential options</p>	<p><b>Same as Primary AND</b></p> <p>Demonstrate residential options lead is using data to improve outreach to individuals/families and stakeholders about housing options</p> <p>Attest that the percentage of individuals using Supported Living and Life Sharing services relative to use of Residential Habilitation is above statewide percentage of X% or will be increased from the SCO's baseline as of January 1, 2026 by December 31, 2026.</p> <p>Percentage of individuals supported by SCO may not exceed X% of residential habilitation using CY 2025 data for initial review.</p>

# Access

**Remains open for new referrals, and individual/family selection of SCO, regardless of case complexity. [Reason for referral decline is required.]**

Primary	Select
SCO attests that they remain open for new referrals and individual/family selection of SCO in county(ies) of the SCO's defined territory and/or the location of the base contract, regardless of case complexity.	<b><i>Same as Primary AND</i></b>  Minimum referral acceptance is 90% for CY 2025.



## **Demonstrated responsiveness to individuals, families and system partners**

<b>Primary</b>	<b>Select</b>
<p data-bbox="119 464 1727 571">ODP collected data on family satisfaction with SCO engagement via survey regarding responsiveness (timeliness, thoroughness, proactivity, etc.).</p> <p data-bbox="119 635 1808 911">Report performance on NCI-IDD Questions – (NCI-XX) “Can contact Case Manager/Service Coordinator when wants to” and (NCI-XX) Case managers are accessible, responsive, and support the person’s participation in service planning.”</p>	