



Recommendation 12: Provide Community Services to Everyone

ISAC Update
October 22, 2024

Recommendation 12: Provide Community Services to Everyone

People with disabilities – whether living on their own, with families, or in institutions – are waiting for community services. The goal is to build a system having the capacity to provide services in a timely fashion for all people who need supports.



Review of Strategies

- ISAC strategies were updated and adopted in June 2024
- High level updates:
 - Simplified language. We used to say “Individuals, self-advocates with intellectual disabilities or autism, and families...” which was lengthy and not inclusive of the entire population we support.
 - We now say “individuals and their families”
 - Inclusion of the Multi-Year Growth Strategy
 - Greater emphasis on supporting individuals who are involved with the justice system, focusing on prevention.

➤ Strategy #2

#2 – ODP will implement its Multi-Year Program Growth Strategy aimed at ending the Emergency Waiting List for adults aged 21+.

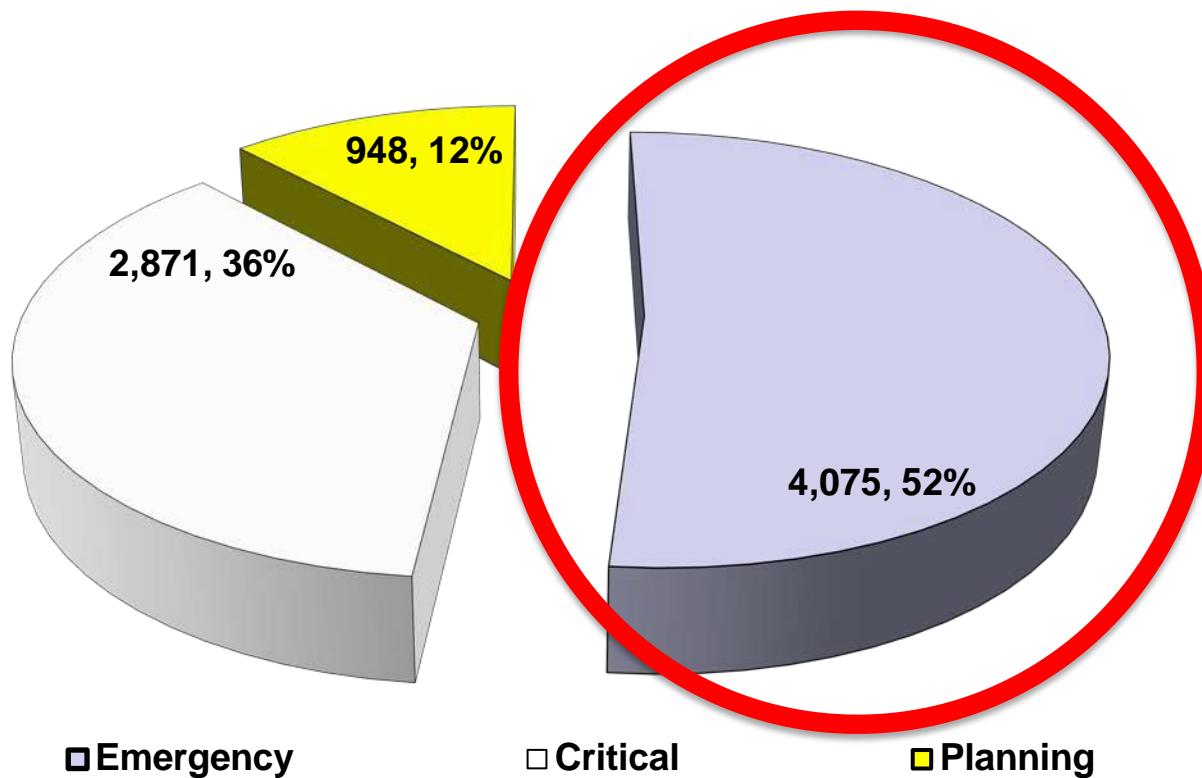
*This strategy is contingent upon passage of the Governor's proposed budget.

➤ Strategy # 8

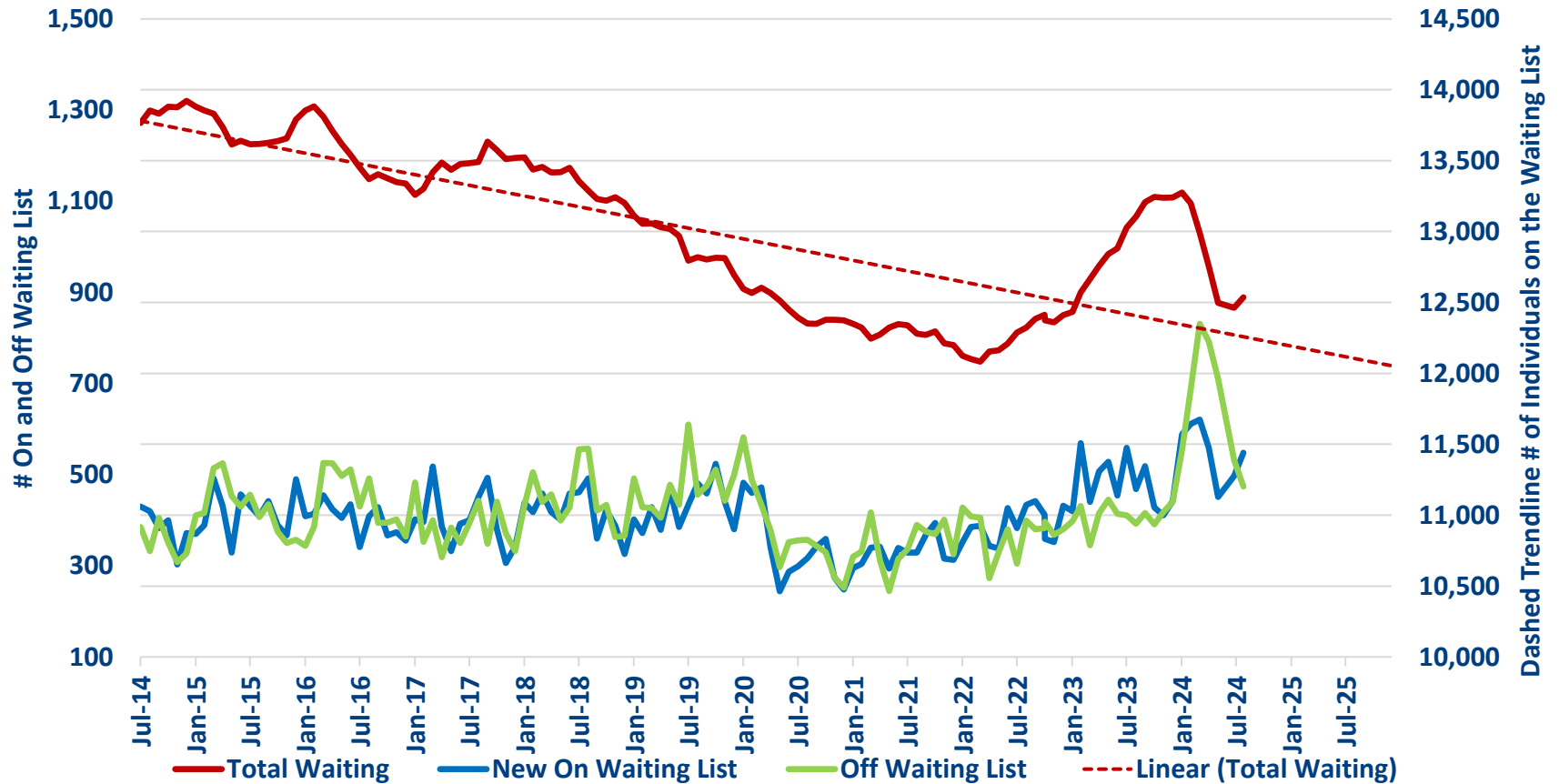
#8 – Building on the success of ODP's approach to managing waiver capacity for high school graduates, ODP will develop strategies and train AEs to implement more efficient waiver capacity management strategies giving AEs more flexibility while serving more people.

Adults 21+ on PUNS

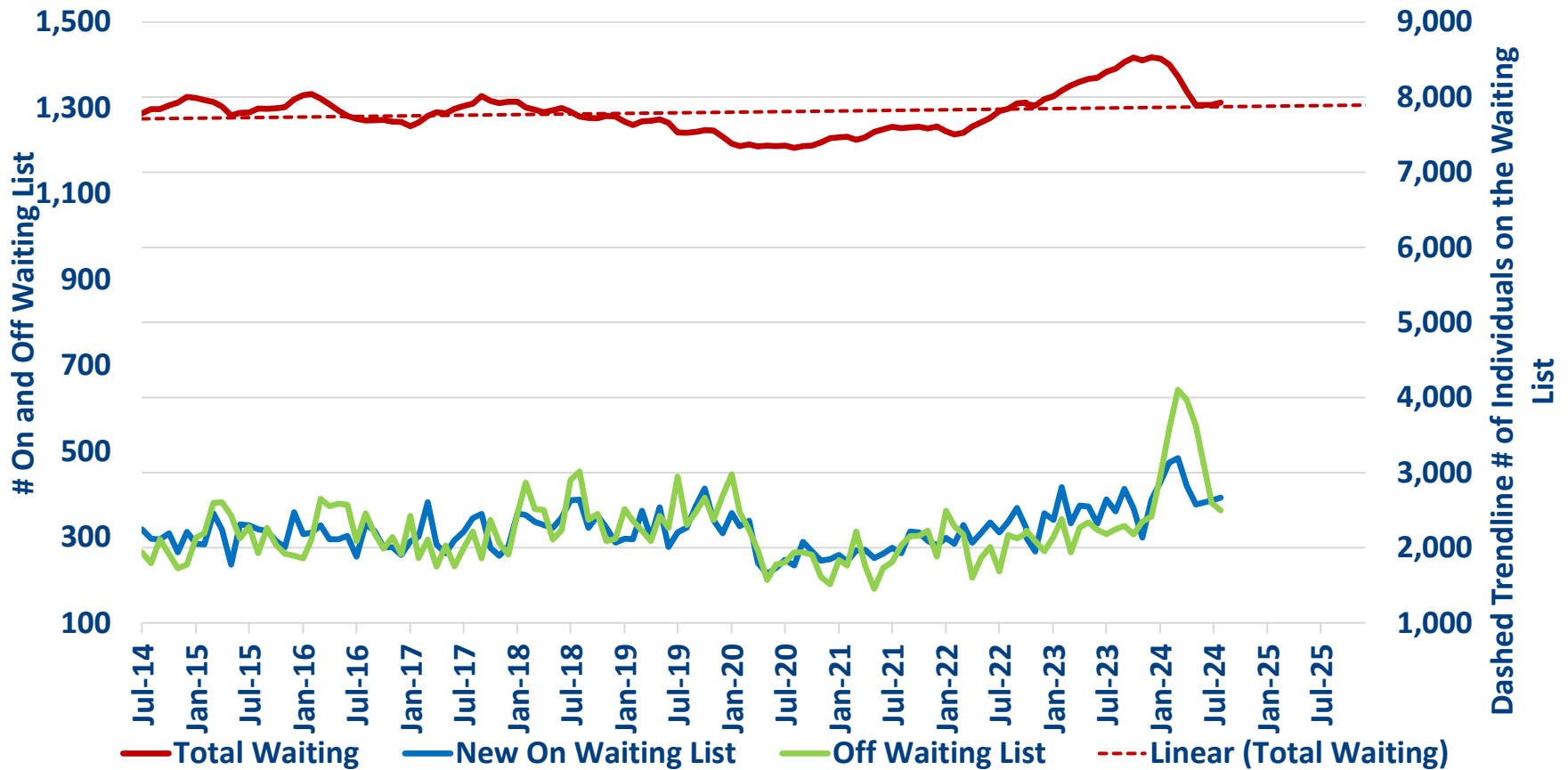
PUNS as of 07/31/2024
Fully Served Category was excluded



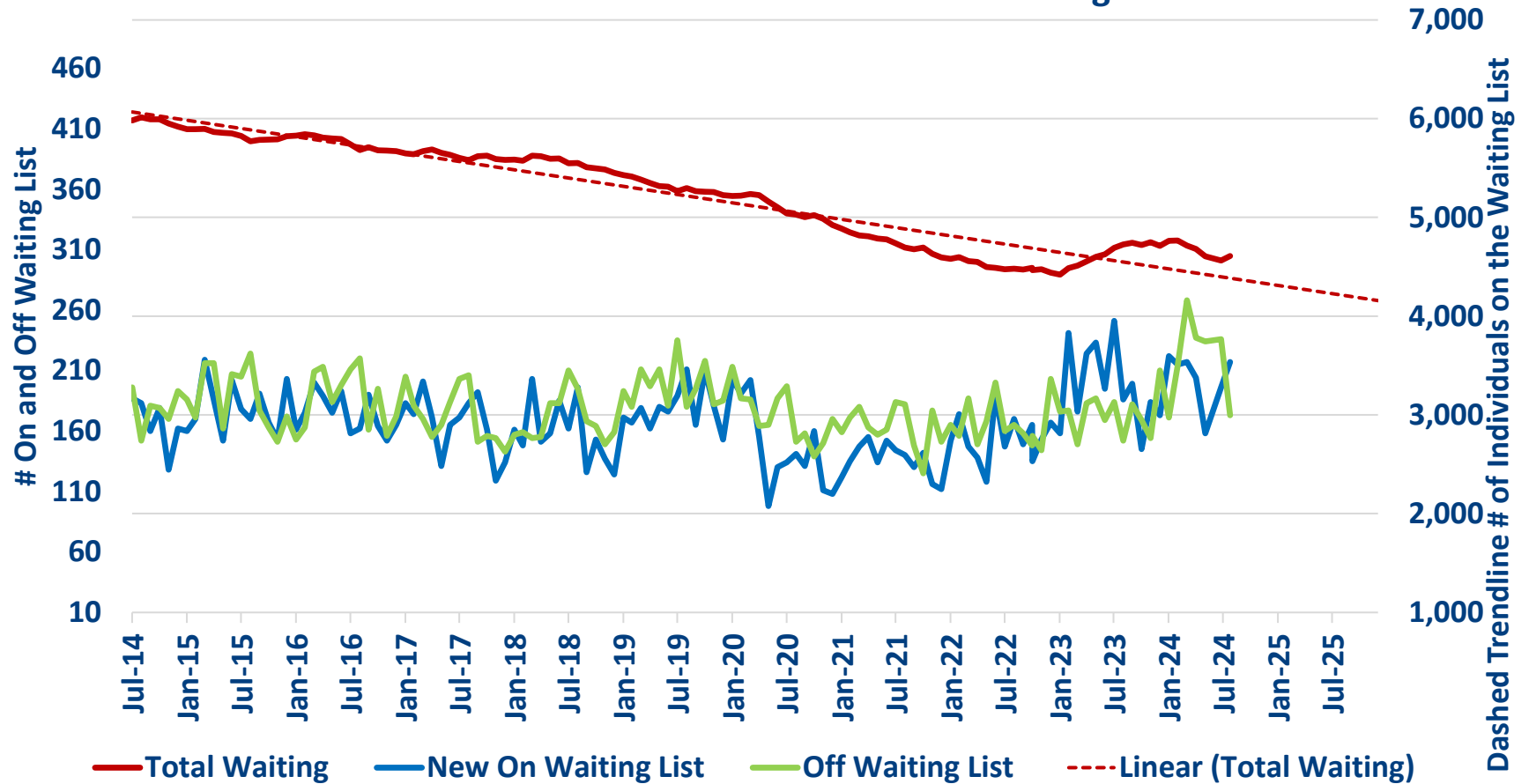
Number of Individuals ALL AGES On and Off the Waiting List Compared to Number of Individuals on the Waiting List



Number of Individuals Age 21+ On and Off the Waiting List Compared to Number of Individuals on the Waiting List

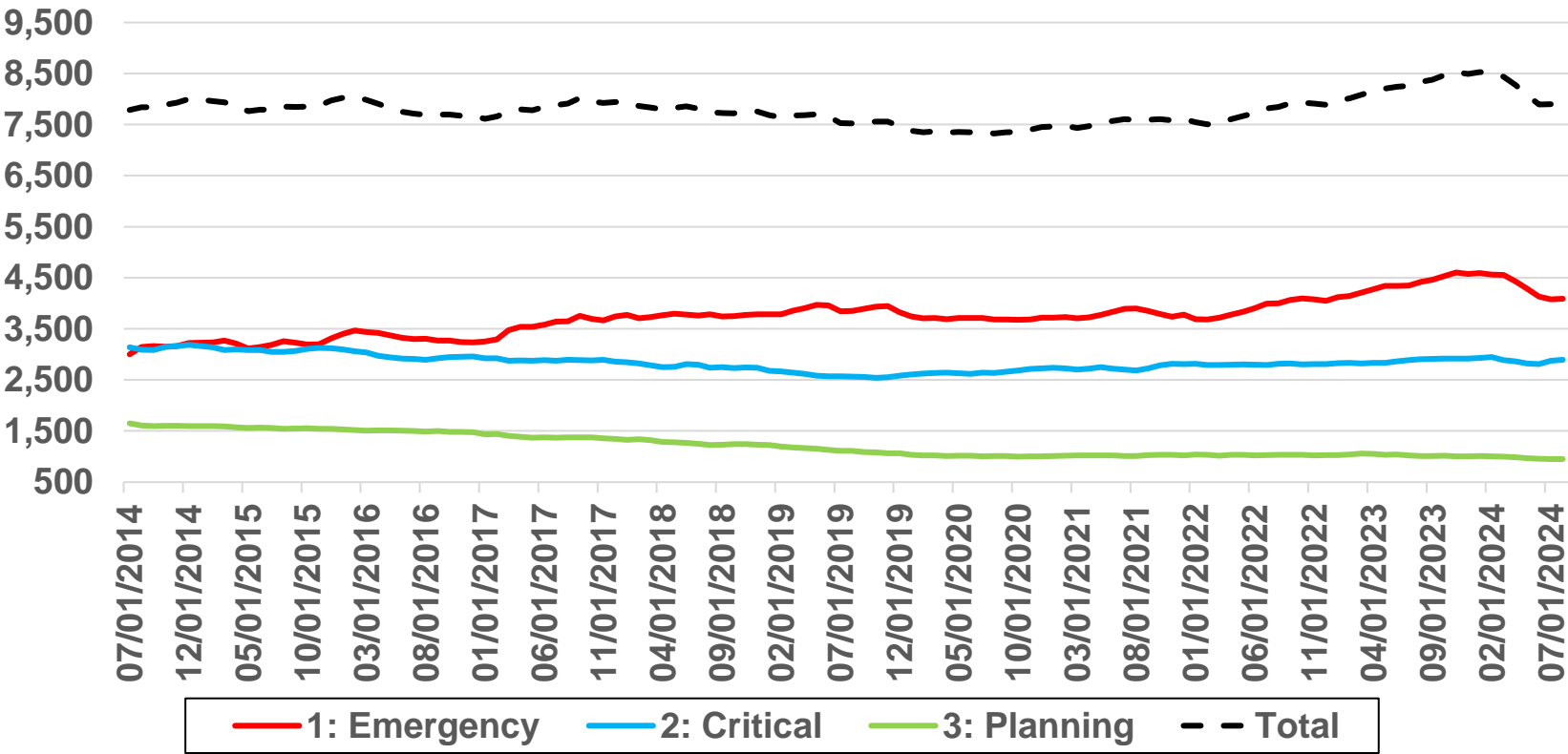


Number of Individuals Under 21 On and Off the Waiting List Compared to Number of Individuals on the Waiting List



Adults 21+ for 10 Years by Urgency of Need

Adults 21+ for 10 years by Urgency of Need



▶ ODP Multi-Year Program Growth Strategy

- February 2024, the Shapiro Administration announced ODP Multi-Year Program Growth Strategy aimed at eliminating the emergency waiting list for adults.
- Program expansion will be accomplished through:
 - ✓ **Adding waiver capacity** to the Community Living and Consolidated waivers
 - 1,650 additional adults enrolled in spring FY23-24
 - 1,500 waiver capacity FY24-25 budget
 - ✓ **Altering the management** of waiver capacity to serve more people.
 - Implementation begins 7/1/24.
Anticipate slow roll-in of AEs
 - Initially, capacity adjustments occur no more frequently than quarterly



➤ AE Readiness Review for Multi-Year Strategy

AE will need to demonstrate readiness to implement new management practices. Measures to determine will include such areas as:

- AE staffing
- Operating Agreement compliance
- Policy/protocol for internal controls related to ISP review and service authorization
- Utilization reviews
- Utilization versus authorization
- Average days of vacant waiver capacity
- AE Dashboard usage
- Base utilization practices (carryover)
- # of individuals on Emergency PUNS and enrolled in CW
- Fiscal and program process and procedures & internal controls
 - Data sharing across fiscal/program – routine joint reviews

➤ Strategy #7

#7 – Provide outreach and communication to autism and Children with Medically Complex Conditions communities and system partners about the expanded eligibility in ODP Programs.

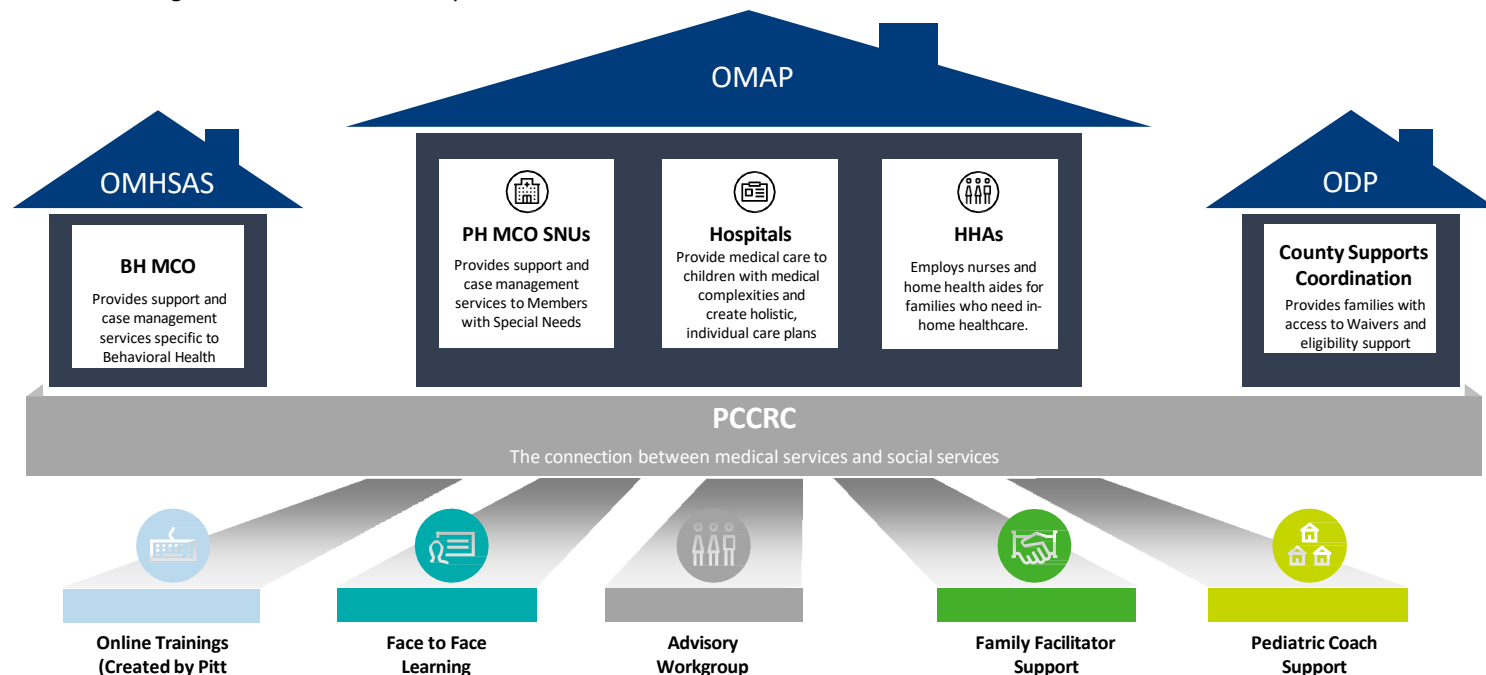
Pediatric Complex Care Resource Centers (PCCRC)





MCO and PCMH-PNC Overview – PCCRC Collaboration Ecosystem

Many different entities within the Department of Human Services are connected to the PCCRC. The PCCRC provides non-medical resources to families and caregivers, while coordinating with collaborators that provide medical attention.



Department of Human Services



Pediatric Complex Care Resource Centers (PCCRCs)

OMAP	PCCRC Goal
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To support Pennsylvania families receiving pediatric shift care services and their healthcare providers (e.g., home health agency) through easily accessible online information and services provided by the Pediatric Complex Care Resource Center (PCCRC). A cluster of services will be offered by the PCCRC through collaboration with the HCQUs and the PA Office of Developmental Programs training platform, myODP.



Current
Status

OMAP is collaborating with ODP to establish the PCCRCs using the existing Health Care Quality Unit (HCQU) network throughout the Commonwealth. ARPA funding will be used to support the HCQUs through 2025 to deliver these services and services will be rolled into HealthChoices funding following that time.

PCCRC Services Provided by HCQUs



Pediatric Coach – will provide in-home caregiver support and intervention; customize and facilitate training; and facilitate regional family advisory workgroups



Family Facilitator – extension of existing ODP program to support children's transitions from facilities/hospitals to community settings and to support the diversion of children's placements in congregate care settings

Family Facilitator



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Office of Developmental Programs



Expanding Family Facilitator Role












Developing Statewide Trainings



**Collecting Data for Family Facilitator
Coverage**

PCCRC Coverage

Pediatric Coach and Family Facilitator coverage throughout the state:

-  = Family Facilitator
(5 total + 1 Family Facilitator Coordinator)
-  = Pediatric Coach
(16 total)
-  = PCCRC Regions:
 -  Geisinger (Central PA)
 -  AA Eastern PA
 -  Milestone West
 -  Milestone Northwest
 -  AA Northeast PA
 -  AA South Central PA

