

ISAC Meeting

Recommendation 8 – Simplify the System

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8/20/2024

Simplify the System Strategies 1 & 2



- ODP Individual Support Plan (ISP) Workgroup created an updated ISP Draft for the Enterprise Case Management system.
- ISAC Draft ISP Walkthrough
- ISAC Draft Charting the <u>LifeCourse Tools</u>
 Walkthrough

Create		Draft			Review			Approve	
JD Plan	Individual Preferences	Medical History & Current Health	Heath and Safety	Functional Information	Goal Implementation	Behavior Support Plan	Financial	Service And Support	Back-Up Plan
v INDIVIDUA	SUMMARY PRO	FILE							
COMMUNIC	ATION								
Primary, Pref		essive Communica	etion) -			Back Up Mode			
How I Take I		ceptive Communi	cation)*			Back Up Mode			
Strengths and	l Needs Description	n							
How to Bost	Support My Company	munication *							
now to Best	Support My Com	munication *					If not state then mark	ed as optional crequired	
		h My Communicat	lan *						

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Simplify the System – Strategy 3



- ODP is scheduling in-person Participants, Families, and Advocates discovery sessions to review ECM Participant Portal user stories (targeted to begin by Sept 2023).
- During these sessions, we will be seeking expectations (requirements) in the ECM system to support their needs.
- These expectations will be shared with our ECM system integrator, Accenture, to help them understand the processes the Participant Portal will support and enable them to draft a proposed design for the Participant Portal (targeting Nov. 2024).

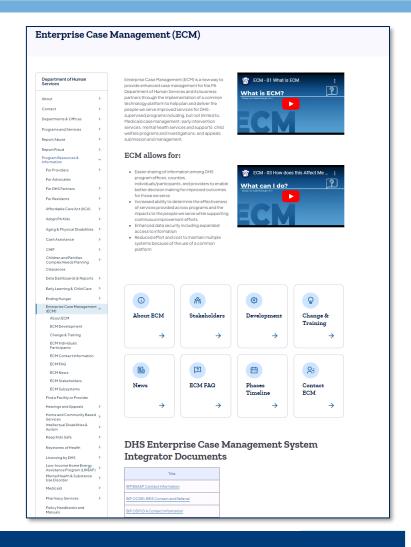
ECM Project Website



Enterprise Case Management project website:

https://www.pa.gov/en/agencies/dhs/resources/ecm.html

- <u>ECM Stakeholders</u>
 - Program Areas
 - Hearings and Appeals
 Stakeholders
 - Those We Serve
- ECM Phases
- ECM Development



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Any Questions?

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Thank You!

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