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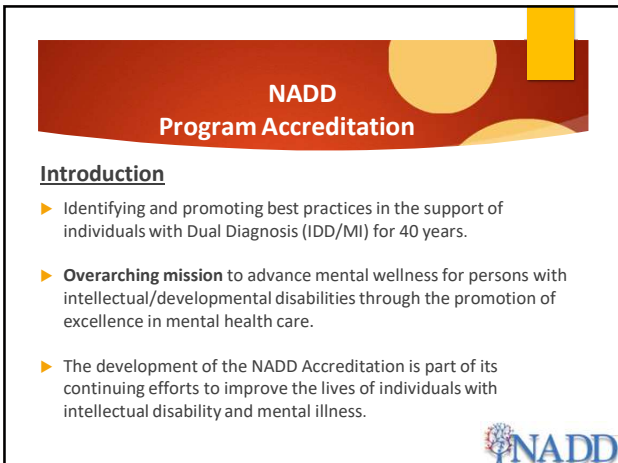
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**Partners**

The Accreditation and Certification Programs were developed by NADD experts from the US in association with The National Association of State Directors of Developmental Disability Services (NASDDDS)



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**What is Program accreditation?**

- ▶ Program accreditation is the result of a formal process through which NADD reviews **the intent, structure, and functioning of a program**, service, or group of services and certifies that the designated entity meets the NADD's standards for program **design, operations, and quality.**



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**Fee Structure**

Accreditation Application Fee	\$500
Accreditation survey fee ( <b>per surveyor per day</b> ) There are always at least 2 surveyors	\$3,000/surveyor/day
Annual Fee	\$1500

Once accredited : Agency receives vouchers for 10% of staff (DSP, Specialist & Clinician) to apply for certification at no additional cost.

All staff of accredited agency will have unlimited access to online training for each certification and additional IDD/MI dual diagnosis training to facilitate ongoing learning and the completion of the required continuing education to maintain certifications.

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### Outcomes of Program Accreditation

The promotion of state of the art quality care, best practices, evidenced and outcome-based interventions and support services for Programs to support individuals with Dual Diagnoses (IDD/MI) through national Accreditation standards.

<p>1</p> <p>Enables program to demonstrate continual improvement in IDD/MH areas</p>	<p>2</p> <p>Provides recognition to programs who meet and exceed NADD best practice standards</p>	<p>3</p> <p>Receipt of NADD expert consultation services for quality improvement during the course of the survey</p>
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### NADD Accreditation Benefits

- ▶ Demonstrates an organizational commitment to maintaining values-based approach, quality program services and high standards of clinical practice.
- ▶ Fosters a culture of inclusion and acceptance.
- ▶ **Potential for increased reimbursement fees from third party payers.**
- ▶ Regulatory agencies, parents, and other provider agencies perceive the quality of services offered by the program to be greater when the program has been accredited by NADD.



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### Program Eligibility for Accreditation

- ▶ Must be located in North America
- ▶ Must provide assessment, treatment and support services for individuals with Dual Diagnosis, Intellectual and Developmental Disabilities and Mental Illness (IDD/MI)
- ▶ The Program clearly lists services provided to person with Dual Diagnoses, both direct and contracted services
- ▶ The Program provides services considered to be evidenced based and/or best practice by National Association on Dual Diagnosis (NADD) National Association of State Directors of DDS (NASDDDS) or American Association for Intellectual Disabilities (AAIDD)
- ▶ The Program must be a NADD Member to seek accreditation

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**Modules**

- ▶ There are 18 Module areas that fall under the NADD Accreditation, however, not all programs will be required to meet all of the Module areas
- ▶ Example: Residential and community programs will not fall under the reviews for the Modules that pertain to an Acute Inpatient Hospital program or programs that may be seeking accreditation for case management services.

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**18 Modules / Competency Areas**

The specific modules to be reviewed will be determined by the initial application that identifies the Organization service areas and discussion between the NADD surveyors and the program prior to the actual survey.

	Competency Areas
I	Medication Evaluation /Reconciliation
II	Holistic and Individualized approach
III	Database/outcomes
IV	Protocols for Dual Diagnosis Assessments
V	Treatment planning
VI	Basic and Routine Health Care
VII	Treatment Team- Interdisciplinary Team Members
VIII	Training -Staff/family/ person receiving services
IX	Crisis Management/Personal Safety for Individuals with Dual Diagnosis

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**18 Module Competency Areas, continued**

	Competency Areas
X	Cultural Competency/Family Values
XI	Trauma
XII	Quality Assurance /incident management
XIII	Evidenced-based treatment practices
XIV	Ethics, Rights, Responsibilities
XVI	Interagency & cross systems collaboration
XVI	Long term living/service coordination
XVII	Advocacy / Individual / Family rights of the person being served
XVIII	Health Informatics & technology

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**Components of The Survey Process**

**On site, virtual or hybrid visit**

- Review of policies and program specific data
- Interview staff and families
- Direct observation of staff interactions with the person's being served



**1) Interview**



**2) Clinical Chart Review**



**3) Policy Review**



**4) Consultation Service**

13

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**Four Components of The Survey Process**

**1) Interview format** – The NADD surveyors will have face to face or virtual interviews specifically with:

- ▶ the person receiving services/supports
- ▶ treatment team members
- ▶ medical and behavioral health staff
- ▶ program administrators
- ▶ direct support staff



14

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**Four Components of The Survey Process**

**2) Clinical Chart Review** –

1. Review specific cases to ensure clear documentation to reflect:
  - a. Ethical practices
  - b. individualized goals and progress
  - c. Best practice responses with interventions that exhibit sound treatment planning



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Four Components of The Survey Process

**3) Policy Review** – The NADD surveyors will examine policies and procedures to ascertain if there are **program guidelines of evidence based and best practice as established by the NADD accreditation standards.**



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Four Components of The Survey Process

**4) Consultation Service**

- ▶ The NADD Surveyors will provide feedback during exit interview
- ▶ Review the positive aspects of the program
- ▶ Share specific ideas for program improvement
- ▶ Articulate the challenges identified by the program
- ▶ Recommend specific procedures and processes regarding program improvement



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Steps in the NADD Program Accreditation Survey

Time Frame	Steps	Activity	Who is involved
1-6 months before survey	Survey Preparation	<ul style="list-style-type: none"> <li>❖ Application submitted for review</li> <li>❖ Application is reviewed by NADD</li> <li>❖ Planning Conference Call Scheduled                             <ul style="list-style-type: none"> <li>- Survey Team meets Program Representatives</li> <li>- Process described in depth</li> <li>- Prep assignments made</li> <li>- Survey scheduled</li> </ul> </li> </ul>	Organization with NADD support
Day of Survey	Survey	<ul style="list-style-type: none"> <li>❖ Accreditation Team assembles and plans day</li> <li>❖ Survey Occurs                             <ol style="list-style-type: none"> <li>1) Interviews: treatment team members, medical and behavioral health, program administrators and direct care staff</li> <li>2) Records Review/Clinical Practice Assessment</li> <li>3) Policy Review</li> <li>4) Outcomes, Feedback and Consultation</li> </ol> </li> </ul>	NADD Survey Team and Program Team

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Steps in the NADD Program Accreditation Survey			
Time Frame	Steps	Activity	Who is involved
Within 2 weeks of survey	Survey Outcome	<ul style="list-style-type: none"> <li>❖ Full written summary report of the Program review including Accreditation Score, Feedback to the Organization Administrators</li> </ul>	NADD Survey Team
Within 6 weeks of survey	Follow-up	<ul style="list-style-type: none"> <li>❖ Certificate of NADD Accreditation sent to the organization</li> <li>❖ Program will submit a Quality Improvement (QI) Plan including steps taken to address that NADD review recommendations as well as improvement of weakness identified in the survey.</li> </ul>	NADD Staff Program Administrator
Anytime	Ongoing Support	<ul style="list-style-type: none"> <li>❖ NADD is available for consultation and training to the program.</li> </ul>	NADD Expert
6 months before expiration		<ul style="list-style-type: none"> <li>❖ NADD will email organization reminding them accreditation is expiring.</li> </ul>	NADD Staff
3 months before expiration		<ul style="list-style-type: none"> <li>❖ NADD to work with organization to schedule re-accreditation.</li> </ul>	NADD Staff

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### Accreditation Decisions

- ▶ **Three Years**  
A 3 year is awarded to Programs that meet or exceed the NADD accreditation standards for support for people with Dual Diagnosis (IDD/MI) and additionally demonstrate that they meet or exceed the majority of the NADD standards.
- ▶ **Two Year Accreditation**  
A 2-year Accreditation is awarded to Programs that meet the NADD accreditation standards for support for people with Dual Diagnosis (IDD/MI). To receive a 2-year accreditation, the Program must demonstrate substantial compliance with Best Practice standards.
- ▶ **One Year / Provisional**  
A 1-year certification is awarded to programs who score below the majority of the NADD accreditation standards.

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**NADD**  
An association for persons with developmental disabilities and mental health needs.

For more information contact  
Jeanne Farr  
[jfarr@thenadd.org](mailto:jfarr@thenadd.org)

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