

Office of Developmental Programs Coronavirus (COVID-19) Update

ISAC

April 7, 2020

ODP's Approach

- 1. Slow the spread of the virus**
- 2. Use trained direct support professionals where needed most**
- 3. Provider responsiveness and long term stability of community system**
- 4. Resources and communication**

COVID-19 Data for ODP as of 4/5/2020

Positive COVID-19 Tests	# Impacted
Individuals	33
DSPs	46
SCs	3
Provider Agencies with Individuals who Tested Positive	15

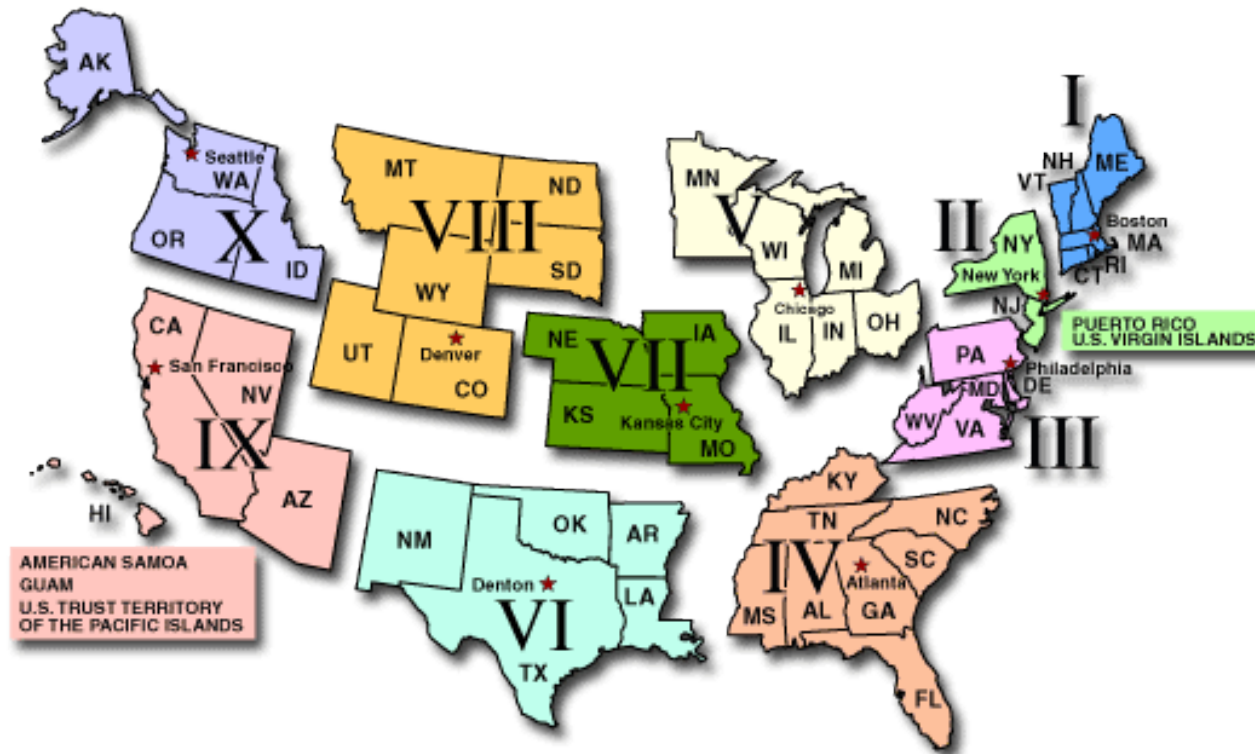
Emergency Management System Overview

National Framework

- All emergencies start and end at the local level.
 - Local Municipality (City, Township, Borough, etc.)
 - County Emergency Management Agency (EMA)
 - Pennsylvania Emergency Management Agency (PEMA)
 - Federal Emergency Management Agency (FEMA)

FEMA

- PA is in FEMA Region III
- Robert T. Stafford Disaster Relief and Emergency Assistance Act



PEMA

- PEMA is the Commonwealth liaison with FEMA Region III
- PEMA supports county emergency management agencies by coordinating and engaging the whole community including:
 - Federal and state partners
 - Volunteer organizations involved in disasters
 - Private sector business community
 - Citizens

County EMA

- County EMA is the liaison to PEMA
- Resource Requests must be processed through the County EMA

Disability Integration

- Alternate Care Sites (ACS)
 - Reduce the strain on healthcare system
 - Access and functional need support
- Disability Integration Calls
 - Ongoing information sharing process



Emergency Preparedness

- Provides more control and choices
- Personal Responsibility
- Go-Kit
 - “One-Pager”
 - 72 hours on own
 - Sensory/Comfort items to maintain routine
- www.ready.pa.gov
 - Future resource bundle

Emergency Preparedness Supply Kit

Make sure your emergency kit is stocked with the items on the checklist below. Most of the items are inexpensive and easy to find, and any one of them could save your life. Once you take a look at the basic items, consider what unique needs your family might have, such as supplies for pets, or seniors.

After an emergency, you may need to survive on your own for several days. Being prepared means having your own food, water and other supplies to last for at least 72 hours. A disaster supplies kit is a collection of basic items your household may need in the event of an emergency.

Recommended Basic Items

- Water
 - Minimum, 3 gallons for each person
- Food
 - Minimum, 3-day supply of food that does not require refrigeration for each person
- Manual can opener
- Radio
 - Battery powered or hand-cranked powered
- Flashlight
- Extra batteries
 - Flashlight
 - Radio
 - Medical equipment
 - Other electronic powered items in kit
- Phone charger
- Personal sanitation
 - Baby wipes
 - Garbage bags
 - Hand sanitizer
- Hand tools
 - Pliers
 - Screwdrivers
 - Zip ties
 - Duct tape
 - Eye glass repair kit
- Local maps
 - Pre-mark important locations and travel routes
- Emergency contact info
- Medical supplies
 - Medications

- Medical Equipment
- First aid kit
- Comfort and sensory items
 - Noise-cancelling headphones
 - Fidget toys
 - Other sensory assistance items
- Copy of insurance card

- Blanket, comforter, or sleeping bag
- Pillows
- Complete change of clothing
- Whistle
- Pet food and extra water
- Extra changes of clothes for all seasons
- Pair of sturdy shoes
- Shower shoes and personal hygiene items

Encouraged Additional Items

- Cash
- Copy of ID
- Emergency reference guides
- Multitool or pocket-knife
- Zip lock bags
- Camp stove
 - Fuel
 - Lighter
 - Matches in a waterproof container
 - Camp cookware set
 - Camp utensil set
- Fire extinguisher
- Paper and pencil
- Books, puzzles, board games, etc. for entertainment

Practice Your Plan

Start a family discussion by visiting the ready.gov website and walking through the tools and kids games provided <https://www.ready.gov/plan>
<https://www.ready.gov/kids>

DEPARTMENT OF HUMAN SERVICES
OFFICE OF DEVELOPMENTAL PROGRAMS
Contact: 888.565.9435 / ra-customer-service@pa.gov

Emergency Preparedness and Response Policy

Risk and Response Planning

- Operations review and plan development to address possible risks associated with disaster

Waiver Changes

- ODP submitted emergency amendments to the Consolidated, P/FDS, Community Living and Adult Autism Waivers.
- Centers for Medicare and Medicaid Services (CMS) CMS approved all emergency applications on 3/18/2020
- ODP drafting 2nd Appendix K emergency amendments
 - Clarifications/corrections
 - Qualifications – Modified Medication Administration Course
 - Annual plan extensions
 - Signature requirements

Additional Retainers

- Conducting analysis on Supported Employment, Small Group Employment, In-Home and Community, Companion and Transportation Trip
- Providers should note that Congress has appropriated significant funds to make up for lost provider revenue.
- **Strongly encourage providers to examine the various resources that are available for businesses impacted by COVID-19.**
 - U.S. Small Business Administration <https://covid19relief.sba.gov/#/>,
 - Pennsylvania Industrial Development Authority's (PIDA) Small Business First Fund, the COVID-19 Working Capital Access Program (CWCA) <https://dced.pa.gov/>

Emergency Preparedness and Response Policy (cont.)

Regulatory Changes

- ODP is working on suspensions, partial suspensions of numerous related regulations to ensure providers can respond appropriately to the emergency
 - Program regulations 6100
 - Licensing regulations 2380, 2390, 6400, 6500
 - ICF regulations

Provider and Family Response Actions Trends

- Restriction on visitation
- Individuals temporarily leaving community home, stay with family during emergency
- Temporary relocation of individuals
 - Where shared bedrooms, separate
 - To mitigate risk for individuals at high risk (example, young person employed at grocery store lives with 2 older individuals)
 - Quarantine and isolation
- Staffing changes
 - CPS staff working in residential
 - Change in shift pattern to reduce how many staff in a home
 - Change in staff to accommodate staff at higher risk, childcare issues

Readiness

- Provider Readiness Assessment
- Weekly provider calls with Administrative Entities
- Real-time vacancy tracking
- Resource bundle, webinars for individuals and families

Residential Provider Preparedness Assessment for COVID-19

We recommend the following assessment be conducted on a weekly basis to assist with risk mitigation for residential providers operating within the counties and completed before cases of COVID-19 are identified in your agency if possible. If cases are then identified, this information will be helpful to you and your team and will assist ODP with providing support. Which of the following situations apply to the agency? (Select all that apply)

No cases of COVID-19 currently reported in their community
 Cases reported in their community
 Sustained transmission reported in their community
 Cases identified in their agency (either among Staff or residents)

How many days supply does the agency have of the following PPE and alcohol-based hand sanitizer (ABHS)?

Facemasks:
 N-95 or higher-level respirators:
 Isolation gowns:
 Eye protection:
 Gloves:
 ABHS:

Please describe any emergency or contingency plans for ill residents and/or staff in the event of COVID-19 cases in the agency?

Does the agency have a method to ensure that individuals information regarding health and safety is readily available to transport with the individual in the event of an emergency?

Elements to be assessed	Assessment	Notes/Areas for Improvement
Agency restricts all visitation except certain compassionate care situations, such as end of life situations		

Residential Provider Checklist for Confirmed COVID-19 Cases

- AE and provider training on tool
- Ensure tech assistance
- Responsiveness to changing landscape

Office of Developmental Programs

Residential Provider Checklist for Confirmed COVID-19 Cases

Providers should follow the recommended steps outlined in this checklist in the event that an individual or individuals become infected with COVID-19.

- Infection contact tracing (per PA Department of Health [DOH])**
 - Contact DOH 1 877 724-3258 (PA HEALTH) and provide information about the case so that contact tracing can be completed. DOH is the lead for infectious disease contact tracing.
- Notify potential close contacts**
 - DOH may provide additional guidance.
 - Maintain HIPAA compliance.
- Provider identifies an Emergency Coordinator**
 - This person will be the single point of contact for the AE and ODP. Providers should share the name and contact information with their AE and ODP regional office when a positive case is confirmed.
 - ODP's COVID-19 response teams will be available to provide additional support by conducting initial contact to guide providers and assess if a deeper need for intervention by ODP/outside agencies is needed.
- Verify the most current DOH/CDC guidance for home settings and long term care facilities**
 - Maintain the most up to date operational guidelines from DOH, CDC, and if applicable, CMS.
 - As guidance changes frequently, providers should review DOH/CDC guidance daily and update COVID-19 operation plans accordingly.
 - Websites for additional guidance:
 - CDC Guidance: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
 - PA DOH: <https://www.health.pa.gov/topics/disease/coronavirus/Pages/Coronavirus.aspx>
- Implement resident screening and isolation**
 - Develop, implement, or update the resident screenings for infectious disease to match the relevant guidelines by DOH and CDC.
 - Implement isolation protocols for the individual with COVID-19. Follow DOH and CDC guidelines.
 - Quarantine individuals as recommended by DOH and CDC guidelines.
- Reserve Personal Protective Equipment (PPE) stock**

Focus on Wellness During The Emergency

- Supports Coordinators - implement wellness checks weekly. Special attention to adults who live on their own.
- Community Participation Support providers have been asked to provide support/structured activities/remote
- Remote behavior support
- MyODP and ASERT websites
- Warm line **NEW! 1-855-284-2494. For TTY, dial 724-631-5600.**



Current Major Challenges and Concerns

- Personal Protective Equipment (PPE)
- Stressors on families with children with complex behavioral or medical needs
- Managing potential workforce shortages
- DSP support in subacute and acute settings