
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

Samaritans at Last

November 17, 2017

Introduction

The purpose of this report is to provide the results of the 2017 QA&I Provider Onsite Review that occurred on November 17, 2017.

The Quality Assessment and Improvement Process has been designed to provide oversight to provider agencies under the Office of Developmental Programs. The focus areas for this review include quality management, incident management, and promoting employment.

QA&I Summary

Your organization was included in this review based on your status as a recently qualified provider. Your organization submitted the provider self-assessment on time and submitted required policy documents prior to the onsite review which included the agency's quality management plan, restrictive interventions plan and annual training curriculum. The day of the onsite review you were audited by Lauren A. Smoyer, Intellectual Disabilities Supervisor for the Chester County Office of Mental Health and Developmental Disabilities. The onsite review of policies and procedures took place on November 17, 2017. There was no staff training to review and no records to review because your organization has no current authorizations and has not served anyone over the last 12 months.

Data Analysis and Performance Evaluation

Your agency excelled in the area of policy and procedure. It is recommended you continue efforts to remain in compliance with regulations and bulletins that are forthcoming, and be sure to keep up with the ever changing landscape of the ODP system.

The only area of non-compliance noted pertains to checking the LEIE, SAM and Medichex systems for individuals and contractors. Your agency has a procedure written that describes monthly checks against exclusion lists but the agency is not completing the verification monthly. This will be an area that needs to be remediated and will be validated by your assigned administrative entity.

No areas of non-compliance were remediated during the onsite review for your agency.

Appendices

QA&I MCI tracker

QA&I Corrective Action Plan