
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

Providence Home Care Agency Inc.

1/17/2018

Introduction

The purpose of this report is to convey the results of the QA&I review of Providence Home Care Agency Inc. which took place on December 18, 2017 and December 22, 2017. This report covers an evaluation of the provider's policies. Providence Home Care Agency Inc. is not currently serving individuals with ODP waivers or base funding so provider performance could not be evaluated.

QA&I Summary

Providence Home Care Agency Inc. submitted their self-assessment results on August 31, 2017. The provider is not currently serving anyone through the Office of Developmental Programs so there were no individual or staff records to review. Due to this, a desk review was completed rather than an onsite review.

Data Analysis and Performance Evaluation

Providence Home Care Agency Inc. is qualified provider of adult residential supports under the 51 Pa. Code Chapter 6400 License. In addition, Providence is also qualified to provide a diverse range of services including, but not limited to, occupational therapy, physical therapy, speech therapy, companion, in-home and community supports, and nursing services. The provider's quality management plan focuses on increasing independent living skills as well as community participation. Data will be collected when the provider begins to support individuals with base and/or waiver funding.

Providence Home Care Agency's policies are written in accordance with ODP's regulations. There were no areas of non-compliance to address. The provider has a training curriculum per regulations, but staff have yet to complete the trainings. Prior to serving an individual, staff would have to complete training requirements as outlined in the provider's policies. Providence Home Care Agency's policies continue to meet requirements and align with ODP's mission and values.

Attachments

A. QAI MCI Review Cycle 1 Year 1