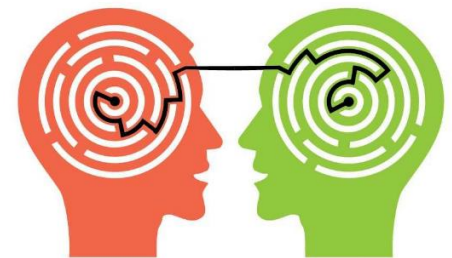




Recommendation #1

Assure Effective Communication

ISAC Meeting
August 17, 2021

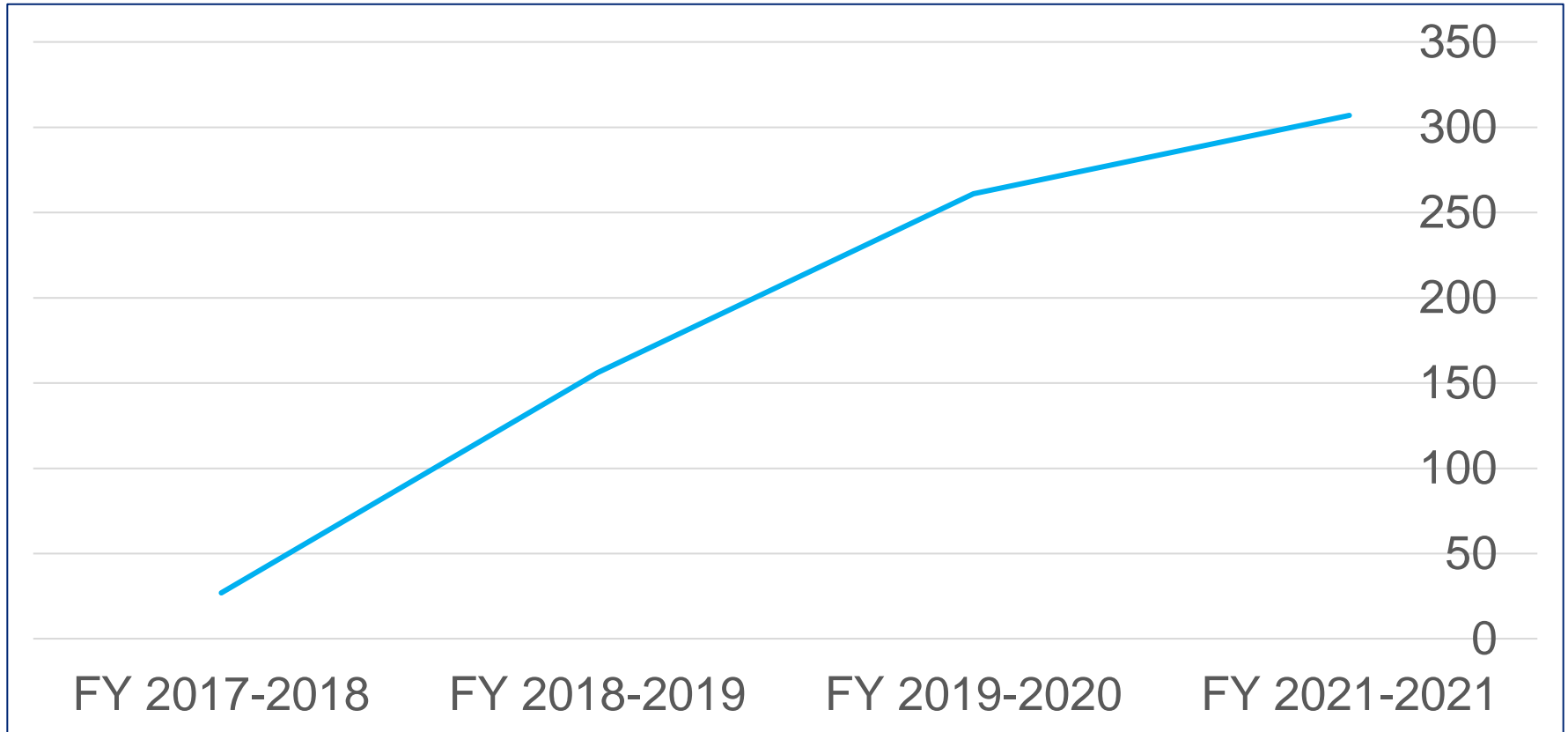


- Ended July 29th
- Requirements
 - ◆ Deaf Services Coordinator
 - ◆ Identify participants who are deaf
 - ◆ Training on culture and unique needs
 - ◆ Communication assessments and reassessments
 - ◆ Opportunity for participants who are deaf to live with another deaf individual
 - ◆ Technical assistance, resources, and monitoring
 - ◆ Enhanced communication rate

- One change
- Newly enrolled Deaf participants:
 - ◆ No automatic communication assessment
 - ◆ Will get a consultation with the Deaf Services Coordinator
 - Recommend specific trainings
 - Offer resources
 - Recommend an assessment, if applicable



Number of Individuals



FY = Fiscal Year

- Direct service may be provided using remote/telephonic support
- Waiver renewal
 - ◆ What does this service do well?
 - ◆ What are we missing?

- Building capacity through training and resources
- How can we change how people think about communication?
- Other thoughts?

Questions?



Lea Sheffield, Special Populations Unit Manager
Lesheffiel@pa.gov

RA-ODPDeafServices@pa.gov

or

RA-PWSpecialPopUnit@pa.gov