
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

Burnley Workshop of the Poconos

September 26, 2017

QA&I Summary

The Burnley Workshop of the Poconos submitted the QA&I Provider Checklist and related documents on August 29, 2017. Burnley Workshop of the Poconos failed to submit the Provider Self-Assessment Tool by its due date of August 31, 2017 and was issued a Directed Corrective Action Plan on September 13, 2017. Burnley Workshop of the Poconos submitted their Self-Assessment Tool to the Office of Developmental Programs on September 13, 2018 and we received the verification of the tool submission on September 14, 2017.

While on site, the review team reviewed five consumer charts and conducted one consumer interview. Overall the findings of the onsite review were consistent with the Provider Self-Assessment and Administrative Entity desk review. There were no significant concerns or issues noted.

Data Analysis and Performance Evaluation

There was evidence the Burnley Workshop of the Poconos has taken strides to organize their consumer files and other supporting documents as it relates to the QA&I process. Additionally, they have taken steps to analyze and understand the impact of the CMS Final Rule as it relates to Home and Community Based Services. The Burnley Workshop of the Poconos and its parent organization Allied Services are preparing for new service models of the Office of Developmental Programs waivers.

Finally, during the onsite review, the Carbon-Monroe-Pike Quality Management Certified On-site Team member met with the Burnley Workshop of the Poconos management team to provide some technical assistance with language clarification in the Restrictive Procedures pertaining to natural work environments. Technical assistance was also provided regarding their Quality Management Plan and action steps for supported Employment.

Appendices

- DCAP
- Consumer Interview
- QA&I On-site AE Review