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# QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

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Pennsylvania Office of Developmental Programs

**A and E Home Care**

*December 15, 2017*

*For on-site review completed on December 13, 2017*

A and E Home Care's on-site review was conducted on December 13, 2017. Due to the fact that the provider has no authorizations since enrollment, the onsite consisted of a review of policies and procedures that are relevant. There was no sample to review.

There were no findings of non-compliance though the provider failed to submit the self-assessment tool on time which resulted in a Directed Corrective Action Plan (DCAP) from The Office of Developmental Programs. The provider submitted the self-assessment upon notification and was validated by the Administrative Entity.

During the Exit Meeting, we discussed the Quality Management Plan requirements and technical assistance was provided by Quality Manager, James Furiosi. Mr. Furiosi will forward documentation to the provider which will assist the provider with QM Plan format concerns. Additionally, the provider had some questions about progress note format and the ODP recommended format was emailed to the provider.

### Appendices

- QA&I On-site AE Review